

GM CUSTOMER CARE AND AFTERSALES  
DCS3410  
URGENT - DISTRIBUTE IMMEDIATELY

Date: October 20, 2014

Subject: 14105C - Noncompliance Recall  
Passenger Side Instrument Panel Performance  
Revised Warranty Information Section

Models: 2009-14 Chevrolet Express and GMC Savana 1500 Series  
Equipped with Front Passenger Side Airbag (AK5)

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager, and Warranty Administrator

The footnote in the Warranty Information Transaction section has been revised to clarify warranty submission for fleet repairs that were performed with parts obtained from GMCC&A. Please discard all copies of bulletin 14105B.

END OF MESSAGE  
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