

GM CUSTOMER CARE AND AFTERSALES
DCS3201
URGENT - DISTRIBUTE IMMEDIATELY

Date: May 7, 2014

Subject: 14082B – Noncompliance Recall
Passenger Side Instrument Panel Performance
Revised Warranty Transaction Information Section

Models: 2009-14 Chevrolet Express and GMC Savana 2500/3500 Series
Equipped with Front Passenger Side Airbag (AK5) and GVWR of
10,000 Pounds (4536 kg) and Below

To: All Chevrolet and GMC Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and
Service Director, Parts Manager, New Vehicle Sales Manager,
Used Vehicle Sales Manager, and Warranty Administrator

The bulletin has been revised to add a labor code for fleet repairs made with fleet-provided parts, or repairs performed with a part shipped from the WPC. Please discard all copies of bulletin 14082A.

END OF MESSAGE
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