

GM CUSTOMER CARE AND AFTERSALES  
DCS3163  
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 19, 2014

Subject: 14062 - Safety Recall – Release from Stop Delivery Upon  
Completion of the Recall  
Brake Booster Pump – Cavity Plug

Models: 2013 and some 2014 Cadillac XTS

To: All Cadillac Dealers

Attention: General Manager, Service Advisor, Service Manager, Parts and  
Service Director, Parts Manager, New Vehicle Sales Manager,  
Used Vehicle Sales Manager, and Warranty Administrator

General Motors is announcing Safety Recall 14062 today. The total number of U.S. vehicles involved is approximately 64,000. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery March 14, 2014. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and can be delivered to the customer.

**Customer Letter Mailing**

The customer letter mailing date has not yet been determined.

**Global Connect (GWM)**

The “Investigate Vehicle History” (IVH) screen will be updated March 20, 2014. A list of involved vehicles in dealer inventory is attached to this message.

**Campaign Initiation Detail Report (CIDR)**

The CIDR will be available March 24, 2014.

END OF MESSAGE

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