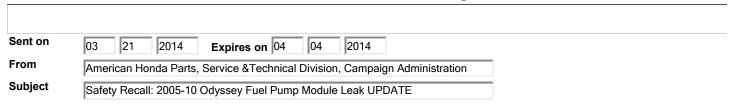
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DATE: March 21, 2014

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: American Honda Parts, Service & Technical Division, Campaign Administration

RE: Safety Recall: 2005-10 Odyssey Fuel Pump Module Leak UPDATE

On March 13, 2014 American Honda notified NHTSA of a **Stop Sale** order and **Safety Recall** for all 2005-10 Odyssey vehicles. Any used vehicles in dealer stock must be inspected, and if necessary, repaired per S/B 14-015, *Safety Recall:* Odyssey Fuel Leak or Smell prior to sale. **Refer to the eResponsibility report or VIN Inquiry status to determine which vehicles in your inventory are affected.**

This campaign will have two phases. During the first phase, customers will be notified of the recall. If a customer comes in and either complains of a fuel smell, fuel leak or requests an inspection, refer to the inspection and repair procedure in S/B 14-015. Otherwise, customers should wait until the second phase of the recall. For the second phase, all vehicles identified in the VIN status inquiry will receive improved parts, including those that previously had the fuel filter set replaced with original parts.

Addressing Unsold Used Vehicle Inventory

Vehicles that are currently on stop sale may not be sold until they are inspected, and repaired as necessary per service bulletin 14-015. Any customer purchasing a unit affected by an open recall must be advised of the recall. Assure them that the necessary inspection and/or replacement has been completed, and that they will be notified by American Honda once improved parts are available.

Addressing Customer-Owned Vehicles

Refer to service bulletin 14-015 for all customers who visit the dealership complaining of a fuel smell or leak, or who request an inspection. All other affected customers should be advised of the open recall on their vehicle, and assured that American Honda will contact them when parts are available.

Click here for the Q&A File in PDF format.

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