



WHEN YOU KNOW THE DIFFERENCE

NEWMAR CORPORATION

NEWMARCORP.COM

Date: April 4, 2014
Re: Newmar Corporation – Motor Vehicle Recall Notification

Subject: Recall Campaign # 14V-098

This notice is sent to you as a Newmar Dealer in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific Newmar recreational vehicles.

The National Traffic and Motor Vehicle Safety Act requires that each vehicle which is subject to a recall campaign of this type must be satisfactorily repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not properly repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid providing these problematic solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. Vehicle owners are being notified of this recall and are instructed to contact Newmar Corporation if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Newmar Corporation has decided that a defect which relates to motor vehicle safety exists in specific motor homes.

Following notification from Frigidaire Corporation, Newmar has determined that a potential hazard exists in certain motor homes. The affected motorhomes were equipped with Frigidaire KG series microwaves which have been determined by Frigidaire to have potentially defective keypads. *On certain vehicles equipped with Frigidaire KG series microwaves, a defect in the microwave oven keypad could cause the oven to activate without pressing any keys. This could result in excessive heat, smoke or possibly a fire. In the interim, consumers should unplug their microwave ovens, if possible. If the consumer is unable to unplug the microwave, they should leave the door ajar until the microwave is repaired.*

Bay Star Sport, Bay Star, Canyon Star, Ventana LE, Ventana, Dutch Star, Mountain Aire and Essex motorhomes built between 2/18/2013 and 11/15/2013.

These motor homes require immediate service. Continued use poses a potential safety hazard.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to provide to all customers/owner vehicles the service of completing this campaign at no charge to the customer/owner regardless of vehicle age, vehicle mileage, or ownership at the time of repair.

REPAIR PROCEDURE

Dealer will contact Newmar at 1-800-731-8300. Newmar will conference call a certified technician from Frigidaire for detailed instructions for replacing defective keypad.

Please contact the Newmar service department at: 1-800-731-8300.

Thank you for your cooperation.

Sincerely,

Newmar Corporation