



1051 West 7th Street
 Monroe, WI 53566
 608-328-8127 ~ Fax: 608-328-4278

February XX, 2014

Name, Attention
 Business
 Address
 City, State, Zip

Subject: Safety recall campaign for certain Sure Power products
Reference: Attached customer notification letter for NHTSA Safety Recall 13E-050

Note: You may have already been contacted by MTE via phone or e-mail concerning this subject. This letter and the attached notification are required as part of the formal recall program being conducted by the National Highway and Traffic Safety Administration (NHTSA). Monroe Truck Equipment is required to document its efforts to perform this recall and report the results to NHTSA.

As part of Safety Recall 13E-050, we are required to make a good-faith effort to locate the end user of every affected Sure Power Product sold by Monroe Truck Equipment, Inc. During our search of past sales records, we identified you, your company, or one of your customers as having purchased an affected Sure Power product from Monroe Truck Equipment, Inc.

If you or your company are in possession of an affected Sure Power product and would like a replacement unit, please contact Monroe Truck Equipment immediately as instructed in the notification letter.

Where you or your company has resold the Sure Power product purchased from Monroe Truck Equipment, we must ask that you make a good-faith effort to pass along the recall notification to the recipient of the product. If you know the current end user of one of the affected products and you provide MTE with that information, we will contact the end user with the recall information.

If you do not know the current end-user of a product that you sold, please reply with that information. We are required to report the status of all products sold to NHTSA, including whether or not we were able to locate the last-known owner of the product.

Our records indicate the following sale(s) of the affected product(s) to you or your company. Vehicle Identification Numbers (VINs) last-known end user names are included where known to Monroe Truck Equipment.



GLOBAL SOLUTIONS
 ARMORED VEHICLES ~ SPORT TRUCK CONVERSIONS
 MUNICIPAL SNOW & ICE CONTROL ~ FIRE APPARATUS
 PICKUP TRUCK ACCESSORIES ~ TRUCK EQUIPMENT/MODIFICATIONS





1051 West 7th Street
 Monroe, WI 53566
 608-328-8127 ~ Fax: 608-328-4278

Sure Power Part #	Invoice/Sales Order	Date of Sale	Sold To	Last Known End User	End User Address	Installed on VIN

As indicated on the attached notification letter, requests for replacement products or reimbursement for products replaced before the start of this recall are to be directed to the Monroe Truck Equipment Warranty Department.

Other questions or issues may be directed to me at one of the contact points listed below.

Thank you for your assistance.

Gary R. Hess
 Corporate Quality & Learning Facilitator
 Desk: 608-329-8454
 Cell: 815-988-5015
 e-mail: ghess@monroetruck.com