

Mitsubishi Motors North America, Inc. 6400 Katella Avenue Cypress, CA 90630 Telephone: 714-372-6000 www.mitsubishicars.com

Date: 2/03/2014

To: All US Mitsubishi Motors Dealerships

Subject: Upcoming Safety Recall Affecting Certain 2013 Outlander Sport with Leather Seats – Driver Side Seat Mounted Airbag

On February 3, 2014, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2013 Outlander Sport vehicles built from July 20, 2012 to May 29, 2013. Due to an error during installation of the leather seat cover, the wire for the driver side seat mounted airbag may have been improperly routed. As a result, the driver side seat mounted airbag wire may interfere with the seat height adjustment mechanism when it is adjusted downward. This interference can damage the driver side seat mounted airbag wire, which will result in illumination of the SRS airbag warning lamp. Subsequent to illumination of the SRS airbag may not deploy.

Later this week, you will receive a formal/official dealer notification from MMNA regarding the above safety recall. You are receiving this advance, informal letter because:

1. NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please feel free as necessary to refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.