



**Mitsubishi Motors North America, Inc.**

6400 Katella Avenue  
Cypress, CA 90630  
Telephone: 714-372-6000  
[www.mitsubishicars.com](http://www.mitsubishicars.com)

**Date: 2/03/2014**

**To: All US Mitsubishi Motors Dealerships**

**Subject: Upcoming Safety Recall Affecting Certain 2013 Outlander Sport with Leather Seats – Driver Side Seat Mounted Airbag**

On February 3, 2014, MMNA submitted to the National Highway Traffic Safety Administration (NHTSA) a Defect Information Report regarding certain 2013 Outlander Sport vehicles built from July 20, 2012 to May 29, 2013. Due to an error during installation of the leather seat cover, the wire for the driver side seat mounted airbag may have been improperly routed. As a result, the driver side seat mounted airbag wire may interfere with the seat height adjustment mechanism when it is adjusted downward. This interference can damage the driver side seat mounted airbag wire, which will result in illumination of the SRS airbag warning lamp. Subsequent to illumination of the SRS airbag warning lamp, if the vehicle were to be involved in a collision, the driver side seat mounted airbag may not deploy.

Later this week, you will receive a formal/official dealer notification from MMNA regarding the above safety recall. You are receiving this advance, informal letter because:

1. NHTSA will announce the recall on their website shortly after receipt of our Defect Information Report, and MMNA wants to assist you in handling any customer inquiries you may receive regarding this recall.

In the event you receive any direct customer inquiries regarding this issue, please feel free as necessary to refer them to the MMNA Customer Relations Hotline at (888) 648-7820. We appreciate your patience while we make the necessary preparations to launch this recall.

Sincerely,

Mitsubishi Motors North America, Inc.

**\* \* ADVANCE TECHNICAL INFORMATION NOTICE \* \***

**DATE:** February 5, 2014  
**TO:** Mitsubishi Motors US Dealer Principals, General Managers, Service Managers,  
and Parts Managers  
**RE:** 2013 Outlander Sport Driver Side Seat Mounted Airbag Safety Recall  
**ATIN NO.** ATIN-14-SR-001-A

\*\*\*\*\*

**AFFECTED VEHICLES:** Certain 2013 Outlander Sport Vehicles with Port-Installed Accessory  
Leather Seat Covers built July 20, 2012 - May 29, 2013

**PURPOSE**

A safety recall campaign will be released today for the driver side seat mounted airbag installed on certain 2013 Outlander Sport vehicles with port-installed accessory leather seat covers built July 20, 2012 to May 29, 2013. **Do not deliver any affected 2013 Outlander Sport vehicles with port-installed accessory leather seat covers built July 20, 2012 to May 29, 2013 until this recall has been performed.** This recall campaign will be conducted in the U.S only. The Recall Bulletin outlining the repair procedure will be available today on MEDIC and MDL.

Due to an improper routing of the driver side seat mounted airbag wire, the wire may become damaged and illuminate the SRS airbag warning lamp. Subsequent to illumination of the SRS airbag warning lamp, if the vehicle were to be involved in a collision, the driver side seat mounted airbag may not deploy, increasing the risk of injury.

Dealers are requested to inspect the driver side seat mounted airbag wire and reroute the wire if it is improperly routed. If the wire is found to be damaged, MMNA Techline must be contacted and photos emailed to [MMNATechline@mmsa.com](mailto:MMNATechline@mmsa.com). If MMNA Techline authorizes seatback assembly replacement, an order will be placed on your behalf.

Affected new vehicle inventory VINs can be reviewed on the Mitsubishi Dealer Link in the **Most Recent: Open Campaign List** available under the service section of "e-reports". Dealers must review the Warranty Superscreen to confirm if any vehicles in their new or used vehicle inventories are affected, and conduct this campaign prior to delivering them.

***IMPORTANT***

**Affected new or used inventory vehicles must be repaired before the vehicle is delivered. Dealers must check their inventory vehicles' VINs on the Warranty Super Screen to verify whether the vehicle is involved in this recall campaign. It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.**