

Federal Recall Information

Bulletin #:

114-A

Section

Cab

Description

Model 579 Door Latch

Release Date

2/10/2014

Introduction

Peterbilt Motors and Inteva Products LLC has decided that certain Model 579 and 567 vehicles built before October 14, 2013 were manufactured with door latches that do not meet Peterbilt quality standards. The affected cab door latch may remain in the locked position when the occupant attempts to exit the vehicle. In these situations, the occupant will exit the cab using the other door.

Expiration Date: THIS RECALL HAS NO EXPIRATION DATE

Resolution

The vehicles listed on the chassis list should have the door latches replaced on both doors.

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

The SIR system will indicate chassis involved in this field repair with the designator for 114-A. If the vehicle is affected and is shown to have an open recall, please complete the work and file a quick claim "114-A".

For Field...	Enter...
Failure Location	002-018-024 RH Door Latch Catch 002-018-025 LH Door Latch Catch
Failure Type	700
Claim Type	C
Campaign Number	114-A
SRT 002-325	1.0 Hours x 2 = 2 hours of labor

Please Note: Check SIR for any other updates that may be available for this chassis. **Need to check inner door pull fasteners when replacing the door latches.**

Parts

Peterbilt will reimburse for part cost at dealer net + 30%

Quantity	Part #	Description
1	R56-1175	Door Latch
1	R56-1175R	Door Latch Right Hand

Labor

Peterbilt will reimburse the dealer for 2.0 hours labor to replace the door latch.

Procedure

[114-A Procedure](#)

Also reference PM821004 for more information:

- 579 Cab interior service manual: Pages 10-10 and 10-11 for the door pad
 - 579 Door and mirror: Pages 10-6, 10-11 will show the exterior handle and latch respectively.
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Attachments

[114-A Chassis List](#)

[114-A Sample Customer Letter](#)