

# Federal Recall Information

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**14KWB**

## Supplier

Inteva Products, LLC.

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## Description

Recall 14KWB – T680/T880 Inteva Door Latch

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## Release Date

2/25/2014

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## Introduction

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain Kenworth model series T680 chassis built between January 1, 2012 and October 14, 2013. A total of 6,747 US chassis and 514 Canadian chassis are involved in this recall. The chassis list and a copy of the customer letter are attached. DWWC and SIR indicate chassis involved in this recall with the designator of "14KWB".

Note: ensure all T680s and T880s built before 4/23/2013 have had TIB 34-048 performed. DWWC and SIR indicate chassis involved in that campaign with the designator of "34-48".

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## Situation

In the affected vehicles, the doors may lock permanently while closed or may be opened from the outside even after they have been locked. If the door latch assembly becomes permanently locked while closed occupants could be prevented from exiting the vehicle in the event of a crash or fire, increasing the risk of injury.

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## Resolution

Install the updated door latch mechanism assemblies on the affected vehicles.

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**It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.**

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## Warranty

There is no time or mileage limit for this recall. Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 1.6 hours total labor to replace both door latches. 0.8 (LH) + 0.8 (RH) = 1.6 (Use Quick Claim Code 14KWB).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

DWVC and SIR will indicate chassis involved in this recall with the designator of "14KWB" in the campaign field.

NOTE: Destroy take-off parts.

### CLAIM CODING

Failure Location: 002-018-024 RH, 002-018-025 LH	Work Accomplished: 35
Failure Type: 705	Responsibility Code: 05
SRT Code: 002-325 per side	Claim Type: C

## Parts

Parts are available from PACCAR Parts. This recall will cover parts purchased through PACCAR Parts (dealer net+ 30% parts mark-up) according to the following table:

Quantity	Part Number	Description
1	R56-1178	LH Door Latch
1	R56-1178R	RH Door Latch

## Labor

Kenworth will reimburse the dealer for 1.6 hours to remove and replace the door latch mechanism.

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## Procedure

See Attached Procedures

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## Attachments

 [Chassis List](#)

Customer Letters:  [U.S.](#)  [Canada](#)

 [Procedure](#)

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