OMB Control No.: 2127-0004

Part 573 Safety Recall Report

14V-811

Manufacturer Name: Suzuki Motor of America, Inc.

Submission Date: DEC 18,2014 NHTSA Recall No.: 14V-811 Manufacturer Recall No.: VL



Manufacturer Information:

Manufacturer Name: Suzuki Motor of America, Inc.

Address: 3251 East Imperial Highway

Brea CA 92821-6795 Company phone : 714-996-7040

Population:

Number of potentially involved: 60,823 Estimated percentage with defect: 100

Vehicle Information:

Vehicle: 2010-2010 Suzuki SX4 Vehicle Type: LIGHT VEHICLES

Body Style:

Power Train: NR

Descriptive Information: All vehicles equipped with a CVT are included.

Production Dates : JUL 16, 2009 - MAY 31, 2010

VIN (Vehicle Identification Number) Range

Begin: NR End: NR Not sequential VINs

Vehicle: 2011-2011 Suzuki SX4 Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: All vehicles equipped with a CVT are included.

Production Dates: JUN 01, 2010 - MAY 31, 2011

VIN (Vehicle Identification Number) Range

Vehicle: 2012-2012 Suzuki SX4 Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: All vehicles equipped with a CVT are included.

Production Dates: JUN 01, 2011 - MAY 31, 2012

VIN (Vehicle Identification Numl	ber) Range	
Begin : NR	End : NR	☐ Not sequential VINs
Vehicle: 2013-2013 Suzuki SX4 Vehicle Type: LIGHT VEHICLES Body Style: Power Train: NR Descriptive Information: All vehicl Production Dates: JUN 01, 2012 - N	les equipped with a CVT are included. NOV 01, 2012	
VIN (Vehicle Identification Numb	ber) Range	
Begin: NR	End: NR	☐ Not sequential VINs
Vehicle: 2010-2010 Suzuki Kizash Vehicle Type: LIGHT VEHICLES Body Style: Power Train: NR Descriptive Information: All vehicl Production Dates: OCT 13, 2009 - N	es equipped with a CVT are included.	
VIN (Vehicle Identification Numb	ber) Range	
Begin : NR	End: NR	☐ Not sequential VINs
Vehicle: 2011-2011 Suzuki Kizash Vehicle Type: LIGHT VEHICLES Body Style: Power Train: NR Descriptive Information: All vehicl Production Dates: JUN 01, 2010 - M	es equipped with a CVT are included.	
VIN (Vehicle Identification Numl		
Begin : NR	End : NR	☐ Not sequential VINs
Vehicle: 2012-2012 Suzuki Kizash Vehicle Type: LIGHT VEHICLES Body Style: Power Train: NR Descriptive Information: All vehicl Production Dates: JUN 01, 2011 - N	es equipped with a CVT are included.	
VIN (Vehicle Identification Numl	ber) Range	
Begin : NR	End: NR	☐ Not sequential VINs

Vehicle: 2013-2013 Suzuki Kizashi Vehicle Type: LIGHT VEHICLES

Body Style : Power Train : NR

Descriptive Information: All vehicles equipped with a CVT are included.

 $Production\ Dates: JUN\ 01,\ 2012\ -\ OCT\ 31,\ 2012$

VIN (Vehicle Identification Number) Range

Begin: NR End: NR Not sequential VINs

Description of Defect:

Description of the Defect: The shift selector can be moved from the "Park" position without depressing the

brake pedal if the selector lever is pulled forcefully while simultaneously pushing

the lever very hard toward the passenger side.

Description of the Safety Risk: The vehicle can roll unexpectedly when the parking brake is not engaged,

increasing the risk of a crash.

Description of the Cause: The detent pin that is part of the shift lock structure may have been pressed in slightly tilted. A tilted pin, in combination with high temperature conditions, can result in the detent pin overcoming the detent wall when the shift lever is operated as described above. When this occurs, the shift lock structure is broken and the shift

lock system becomes ineffective.

Identification of Any Warning that can Occur: NR

Supplier Identification:

Component Manufacturer

Name: Tokairika Co., Ltd.

Address: Toyota 3-260, Oguchi-Cho

Niwa-Gun, Aichi-Ken, 480-0195 FOREIGN STATES

Country: Japan

Chronology:

The chronology is attached as a separate document.

Description of Remedy:

Description of Remedy Program: Suzuki Service Providers will replace the shift selector assembly with an

improved part. Attached is a copy of Suzuki Motor of America Inc.'s plan for reimbursing owners who have paid for repairs to remedy the defect in

advance of recall notification.

How Remedy Component Differs from Recalled Component: The remedy component incorporates an extended detent wall to provide better overlap

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with the detent pin. In addition, the detent pin was pressed in using an improved jig to reduce production variability.

production variability.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule:

Description of Recall Schedule : The recall will be conducted by the following authorized Suzuki automobile

distributors in the U.S.: Suzuki Motor of America, Inc. - continental U.S.; Servco

Pacific, Inc. - Hawaii; Suzuki Del Caribe, Inc. - Puerto Rico.

Planned Dealer Notification Date: JAN 12, 2015 - JAN 12, 2015

Planned Owner Notification Date: JAN 19, 2015 - JAN 19, 2015

* NR - Not Reported