

Part 573 Safety Recall Report**14V-804****Manufacturer Name :** General Motors LLC**Submission Date :** DEC 17,2014**NHTSA Recall No. :** 14V-804**Manufacturer Recall No. :** 14863**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 30001 VAN DYKE

MAIL CODE 480-210-2V WARREN MI 48090

Company phone : 999

Population :

Number of potentially involved : 3,155

Estimated percentage with defect : 6

Vehicle Information :

Vehicle : 2015-2015 Cadillac SRX

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : 2015 Cadillac SRX

Production Dates : NOV 11, 2014 - DEC 03, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2015 model year Cadillac SRX utility vehicles. In certain of these vehicles, the front driver-side seats may have been built with the incorrect seat track bracket. Driver seats with this condition may not be properly attached to the seat track, which could result in an audible buzz or rattle.

Description of the Safety Risk : In the event of a severe rear collision, a portion of the driver seat – i.e., the front outboard seat bracket – may disengage from the seat track, potentially increasing the risk of injury.

Description of the Cause : The machine that checks for errors at the seat structure supplier malfunctioned, allowing seat frame assemblies to be built and shipped with the incorrect seat track bracket.

Identification of Any Warning that can Occur : Driver seats with this condition could exhibit an audible buzz or rattle.

Supplier Identification :**Component Manufacturer**

Name : Faurecia Sistemas Automotricies De Mexic

Address : Av. Central No. 200, Parque Logistico
S.A. De C.V. FOREIGN STATES

Country : Mexico

Chronology :

On November 14, 2014, GM's assembly plant discovered a noticeable gap between the front seat frame and the floor panel on two 2015 Cadillac SRX vehicles. From November 14 to November 18, 2014, GM and the Cadillac SRX seat frame supplier investigated the cause of the gap. On November 18, 2014, the seat frame supplier discovered that the machine that checks for errors in the seat track bracket malfunctioned and was not working properly from 9:00pm to 10:30pm on November 10, 2014. During this hour and a half, 180 frames were built with the incorrect seat track bracket. The supplier confirmed that the gap condition GM observed at its assembly plant on November 14 was the result of the incorrect bracket.

On November 22, 2014, GM identified an additional eight seats with incorrect brackets from the suspect population of 180 and issued a quality alert to the seat supplier and began quality containment. On December 1, 2014, GM and the supplier quality team notified GM Engineering of the situation. A yard hold was implemented at the assembly plant, and a logistics hold was issued to stop shipment of vehicles in transit to dealers.

On December 3, 2014, GM Safety & Field Investigations organization opened an internal investigation into the issue. On December 10, 2014, the investigation was brought to the Safety Field Action Decision Authority (SFADA), who decided to conduct a safety recall for this condition.

Description of Remedy :

Description of Remedy Program : Dealers are to inspect, and if required replace the drivers outboard front seat track hook bracket.

Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : General Motors will send the dealer bulletin on December 17, 2014, and anticipates sending owner letters mid-January 2015.

Planned Dealer Notification Date : DEC 17, 2014 - DEC 17, 2014

Planned Owner Notification Date : NR - NR

* NR - Not Reported