OMB Control No.: 2127-0004

Part 573 Safety Recall Report

14V-790

Manufacturer Name: Volkswagen Group of America, Inc.

Submission Date: DEC 10,2014 NHTSA Recall No.: 14V-790 Manufacturer Recall No.: 57F6



Manufacturer Information:

Manufacturer Name: Volkswagen Group of America, Inc.

Address: 3800 Hamlin Road

Auburn Hills MI 48326 Company phone : 1-800-822-8987

Population:

Number of potentially involved: 25,007 Estimated percentage with defect: 100

Vehicle Information:

Vehicle: 2015-2015 Volkswagen Jetta

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : NR

Descriptive Information: Noncompliance with FMVSS 108 (Lamps, Reflective Devices, and Associated

Equipment)

Production Dates : JUL 11, 2014 - NOV 13, 2014

VIN (Vehicle Identification Number) Range

Begin: 3VWB17AJ4FM201540 End: 3VW2K7AJ5FM357311 ☐ Not sequential VINs

Description of Defect:

Description of the Defect: Certain affected Volkswagen Jetta vehicles with low-line electrical architecture and

halogen headlights contain software within the control module that will turn off the low beam headlights when the high beam headlights are activated. This is not in compliance with FMVSS 108 (Lamps, Reflective Devices, and Associated Equipment); FMVSS requires the low beam headlights to stay illuminated for integral headlights. This noncompliance causes the light output from the headlights to be too low. Reduced lighting at the front of the vehicle can affect the driver's vision in driving conditions where illumination is beneficial, and may increase the

risk of overlooking obstacles in roadway, and could result in a crash.

Description of the Safety Risk: Reduced lighting at the front of the vehicle can affect the driver's vision in driving conditions where illumination is beneficial, and may increase the risk of overlooking obstacles in roadway, and could result in a crash. Deactivation of

the high beam will immediately restore the low beam lighting.

Description of the Cause: Software within the control module will turn off the low beam headlights when the

high beam headlights are activated.

Identification of Any Warning that can Occur: NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR NR

Country: United States

Chronology:

A customer in Canada reported a lack of illumination when activating the high beam in his vehicle in early November. Investigation of the report and subsequent inspection of production vehicles showed that low beams were deactivated with high beam illumination. Further analysis provided an incorrect coding with implementation of a new control unit as the cause. The matter was reported to Volkswagen AG on December 3, 2014 and on that date Volkswagen AG determined the presence of a non-compliance with FMVSS108. Date of determination: December 3, 2014

Description of Remedy:

Description of Remedy Program: Volkswagen will notify all known owners of affected vehicles and will update

the coding within the affected control module so that the headlight system is compliant with FMVSS 108 requirements. This work will be performed for

customers free of charge.

How Remedy Component Differs from Recalled Component: N/A Coding Update only, no parts replacement. Identify How/When Recall Condition was Corrected in Production: On November 13, 2014 coding parameters for production were updated.

Recall Schedule:

Description of Recall Schedule: Dealers - December 15, 2014

Customers - Notification to begin in January 2015

Planned Dealer Notification Date: DEC 15, 2014 - NR

Planned Owner Notification Date: NR - NR

* NR - Not Reported