

# Part 573 Safety Recall Report

# 14V-770

**Manufacturer Name :** Chrysler (FCA US LLC)**Submission Date :** APR 20, 2017**NHTSA Recall No. :** 14V-770**Manufacturer Recall No. :** P78**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 250,896

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2004-2005 Dodge Ram 1500, 2500, 3500 Pickup

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : GAS

Descriptive Information : The "DR" vehicles being recalled are those equipped with Takata "SPI" or "PSPI" front passenger airbag inflators and that were originally sold, or ever registered, in the following areas known for high absolute humidity: the states of Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, and Texas, along with the US Territories of American Samoa, Guam, Puerto Rico, Saipan, and the U.S. Virgin Islands.

Production Dates : JAN 01, 2003 - JUL 30, 2004

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2005-2005 Dodge Ram 2500, 3500 Pickup

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : GAS

Descriptive Information : The "DH" vehicles being recalled are those equipped with Takata "PSPI" front passenger airbag inflators and that were originally sold in or ever registered in areas known for high absolute humidity: including the states of Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, and Texas, along with the US Territories of American Samoa, Guam, Puerto Rico, Saipan, and the Virgin Islands.

Production Dates : MAY 07, 2004 - JUL 31, 2004

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2004-2005 Dodge Durango

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

**Descriptive Information :** The vehicles being recalled are those equipped with Takata "PSPI" front passenger airbag inflators and that were originally sold in or ever registered in areas known for high absolute humidity: including the states of Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, and Texas, along with the US Territories of American Samoa, Guam, Puerto Rico, Saipan, and the Virgin Islands.

**Production Dates :** JUL 21, 2003 - JUL 15, 2004

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 4 :** 2005-2005 Dodge Dakota

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** PICKUP TRUCK

**Power Train :** GAS

**Descriptive Information :** The vehicles being recalled are those equipped with Takata "PSPI" front passenger airbag inflators and that were originally sold in or ever registered in areas known for high absolute humidity: including the states of Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, and Texas, along with the US Territories of American Samoa, Guam, Puerto Rico, Saipan, and the Virgin Islands.

**Production Dates :** MAY 18, 2004 - JUL 30, 2004

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 5 :** 2005-2005 Chrysler 300, 300C, SRT8

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** 4-DOOR

**Power Train :** GAS

**Descriptive Information :** The vehicles being recalled are those equipped with Takata "PSPI" front passenger airbag inflators and that were originally sold in or ever registered in areas known for high absolute humidity: including the states of Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, and Texas, along with the US Territories of American Samoa, Guam, Puerto Rico, Saipan, and the Virgin Islands.

**Production Dates :** JAN 05, 2004 - JUL 31, 2004

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 6 :** 2005-2005 Dodge Magnum

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** STATIONWAGON

**Power Train :** GAS

**Descriptive Information :** The vehicles being recalled are those equipped with Takata "PSPI" front passenger airbag inflators and that were originally sold in or ever registered in areas known for high absolute humidity: including the states of Alabama, Florida, Georgia, Hawaii, Louisiana, Mississippi, and Texas, along with the US Territories of American Samoa, Guam, Puerto Rico, Saipan, and the Virgin Islands.

**Production Dates :** JAN 05, 2004 - JUL 31, 2004

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

## Description of Defect :

Description of the Defect : Per Takata's 573 Safety Defect Information Report, certain Takata passenger inflators exposed to consistently high absolute humidity regions could be susceptible to rupture and the front passenger airbag could deploy abnormally in a crash, increasing the risk of injury to the occupant. The cause of the potential for ruptured inflators and the influence of high absolute humidity are under investigation.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of an airbag deployment, if the airbag inflator were to rupture metal fragments may contact the vehicle's occupant(s), resulting in an increased risk of injury.

Description of the Cause : The cause is under investigation.

Identification of Any Warning that can Occur : None.

## Supplier Identification :

### Component Manufacturer

Name : Takata Corporation

Address : 2500 Takata Drive  
Auburn Hills 48326

Country : NR

## Chronology :

Please see attached supplemental information titled "Chrysler Group LLC Chronology 14V-770".

On June 20, 2014, Chrysler informed NHTSA Chrysler intention to conduct a field action to replace the driver airbag inflators built between January 1, 2004 and June 30, 2007, as well as the passenger airbag inflators built between June 1, 2000 and July 31, 2004 in regions identified by Takata (Florida, Hawaii, Puerto Rico and U.S. Virgin Islands).

In a letter dated August 7, 2014, Chrysler provided a list of models and model years affected in the regional field action. This letter included models ranging from 2003 to 2008 MY vehicles.

In an updated letter dated October 28, 2014, Chrysler updated the model years included in the regional field action. The inclusion of the 2008 model years were mistakenly included in the August 7, 2014 letter to NHTSA. The October 28, 2014 letter updated the model years to 2003 - 2007 for various vehicle lines.

On December 10, 2014, Chrysler submitted a 573 Defect Report for P78 (14V-770) informing NHTSA of a safety defect for the passenger airbag inflators on 2003 - 2005 model year vehicles for the expanded regions along the Gulf Coast (Texas, Alabama, Mississippi, Louisiana, Georgia, and US Territories including American Samoa, Guam, Saipan). This recall is P78 (14V-770). All passenger airbag inflator vehicles originally involved in P40 (14V-354) a included in the P78 (14V-770) recall and completion rates will be provide for 14V-770.

On December 19, 2014, Chrysler informed NHTSA, via letter, that Chrysler decided to expand the regional field action to nationwide for the driver airbag inflators.

On December 23, 2014, Chrysler updated the Defect Report for 14V-817. 14V-817 will include all driver airbag inflators, including the DAB inflators originally in 14V-354. 14V-817 will contain all the driver airbag inflator completion rates. 14V-817 only contains DAB inflators, this is why 2003 model year DR Ram 1500 trucks are not included.

## Description of Remedy :

Description of Remedy Program : \*\*04/20/17 - Note: This recall is fully superseded by recall 16V-352. All VINs included in 14V-770, whether or not repaired as part of 14V-770, are included in 16V-352. Vehicles that had their passenger frontal air bag replaced as part of recall 14V-770 must have their air bag replaced again under recall 16V-352. \*\*

- Replace the front passenger airbag inflator.
- Chrysler has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : Replacement inflators are of the same design and materials as the inflators being replaced, pursuant to continuous process improvements, as communicated to Chrysler by Takata.

Identify How/When Recall Condition was Corrected in Production : Unknown.

**Recall Schedule :**

Description of Recall Schedule : FCA US LLC notified dealers on January 23, 2015. The owner notification mailing began on February 3, 2015 and finished on February 6, 2015.

On May 26, 2015 FCA submitted a new Defect Report for the entire 2003 DR vehicle population. With this new Defect Report, the 2003 DR population in 14V-770 was removed from the recall.

On 6/19/2015 FCA updated the defect report to correct the total vehicle volume. the 2003 DR (1500/2500/3500) truck volume was removed and included in 15V-312 (R26) recall. The volume was changed from 310K to 250K.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported