

**Part 573 Safety Recall Report****14V-769**

**Manufacturer Name :** Nova Bus  
**Submission Date :** DEC 02,2014  
**NHTSA Recall No. :** 14V-769  
**Manufacturer Recall No. :** CR3280

**Manufacturer Information :**

Manufacturer Name : Nova Bus  
 Address : 1000 Industriel Blvd  
 Saint-Eustache Quebec, Canada 00 JR7 5A5  
 Company phone : 450-472-6410

**Population :**

Number of potentially involved : 7  
 Estimated percentage with defect : 0

**Vehicle Information :**

Vehicle : 2012-2012 NOVA LFS  
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
 Body Style : OTHER  
 Power Train : DIESEL  
 Descriptive Information : Certain 2012 LFS model vehicles with slim flip-up seat with specific seating layouts  
 Selection of vehicles was based on vehicle configuration.  
 Percentage of vehicles containing the defect is unknown.

Production Dates : JUN 27, 2012 - OCT 15, 2012

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

Not sequential VINs

**Description of Defect :**

Description of the Defect : The anchor (rivnut) used to attach one side of the seat to the wall may not have been completely compressed, which can result in the seat not being properly secured to the wall.

Description of the Safety Risk : If this occurred, the bolt and anchorage may pull loose from the wall, which may lead to personal injury.

Nova Bus has received no reports of personal injury as a result of this condition. Therefore, Nova Bus considers this as a proactive measure to protect the public and Nova's customers.

Description of the Cause : Possible interference with a wall member.

Identification of Any Warning that can Occur : There are no warnings

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : United States

**Chronology :**

8/3/14 Nova receives report of a rivnut pulling loose

9/10/14 Nova reports potential safety-related defect to Volvo Group North America Regulatory Affairs department. Investigation opened

10/8/14 Further discussion and updates at monthly follow-up meeting

11/13/14 Investigation complete and submitted to Volvo Group Regulatory Affairs Department for consideration

11/25/14 Product Safety Committee determines that a safety-related defect exists

12/2/14 Volvo Group North America Regulatory Affairs submits defect report to NHTSA

**Description of Remedy :**

Description of Remedy Program : The recall repair involves inspection and replacement of the rivnut if required.

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the Volvo Group North America's "General Plan for Reimbursement of Pre-notification Remedies" which was published October 28, 2013.

How Remedy Component Differs from Recalled Component : The rivnut is completely compressed.

Identify How/When Recall Condition was Corrected in Production : The rivnut is completely compressed.

Corrective action was taken to ensure that the rivnut was correctly compressed when the investigation was opened.

**Recall Schedule :**

Description of Recall Schedule : Owner notification will be released by December 23, 2014. An advanced copy of the owner letter will be submitted for NHTSA's review and approval prior to release.

Planned Dealer Notification Date : DEC 19, 2014 - DEC 19, 2014

Planned Owner Notification Date : DEC 19, 2014 - DEC 23, 2014

\* NR - Not Reported