OMB Control No.: 2127-0004

# **Part 573 Safety Recall Report**

14V-749

**Manufacturer Name :** Chrysler (FCA US LLC)

Submission Date: FEB 23, 2016 NHTSA Recall No.: 14V-749 Manufacturer Recall No.: P74



### **Manufacturer Information:**

Manufacturer Name: Chrysler (FCA US LLC)

Address: 800 Chrysler Drive

CIMS 482-00-91 Auburn Hills MI 48326-2757

Company phone: 1-800-853-1403

## **Population:**

Number of potentially involved: 11,674 Estimated percentage with defect: 100

#### **Vehicle Information:**

Vehicle: 2015-2015 Dodge Challenger

Vehicle Type: LIGHT VEHICLES

Body Style : 2-DOOR Power Train : GAS

Descriptive Information : 2015 Dodge Challenger Production Dates : JUN 30, 2014 - OCT 08, 2014

**VIN (Vehicle Identification Number) Range** 

Begin: NR End: NR Not sequential VINs

#### **Description of Noncompliance:**

Description of the Noncompliance : Inoperative instrument cluster at vehicle start up and may last several

minutes.

Vehicle Theft Alarm remains illuminated.

Gauges oscillate at zero.

FMVSS 1:101 - Control and displays

FMVSS 2:NR

Description of the Safety Risk: Loss of the cluster display for up to several minutes could result in a crash.

Description of the Cause: Undersized microprocessor circuit trace may experience an overload condition at a

key on cycle.

Identification of Any Warning that can Occur: Cluster may blink/flash as it tries to reset.

## **Supplier Identification:**

**Component Manufacturer** 

Name: Continental

Address: NR

NR

Country: NR

## **Chronology:**

- August 25, 2014, Chrysler opened an investigation as a result of Product Related Issue involving the Cluster not starting up properly at vehicle start and may continue into drive.
- August 28, 2014 a vehicle level Thermal screening process was initiated at Brampton Assembly Plant based on engineering analysis that the issue was accelerated at elevated ambient temperatures.
- September 2, 2014 component level thermal screening was implemented at the supplier.

## **Description of Remedy:**

Description of Remedy Program : On October 8, 2014, a software robustness enhancement was implemented to revise the Cluster MPS start-up strategy. The new strategy breaks-up the cluster start-up into 3 stages to reduce the initial current draw.

How Remedy Component Differs from Recalled Component : A 3 staged start-up strategy was implemented to avoid a circuit overload condition.

Identify How/When Recall Condition was Corrected in Production : An engineering software robustness enhancement flash was implemented October 8, 2014 to revise the Cluster MPS start-up strategy.

#### **Recall Schedule:**

Description of Recall Schedule : 10/13/2015: Dealer notification 12/8/2014, Owner notification start/finish 12/15/2014.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NR - NR

\* NR - Not Reported