OMB Control No.: 2127-0004

Part 573 Safety Recall Report

14V-743

Manufacturer Name: Southeast Toyota Distributors, LLC

Submission Date: NOV 18,2014 NHTSA Recall No.: 14V-743 Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Southeast Toyota Distributors, LLC

Address: 100 Jim Moran Boulevard Deerfield Beach FL 33442

Company phone: 954-429-2000

Population:

Number of potentially involved: 3,233 Estimated percentage with defect: 0

Vehicle Information:

Vehicle: 2010-2011 Toyota Prius Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota

which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating

element.

 $Production\ Dates: JUN\ 01, 2009\ -SEP\ 30, 2011$

VIN (Vehicle Identification Number) Range

 $\begin: NR \\ \begin : NR \\ \begin : NR \\ \begin : NR$

Vehicle: 2010-2011 Toyota Corolla Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information : This recall only applies to after-market seat heaters installed by Southeast Toyota

which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating

element.

Production Dates: JUN 01, 2009 - SEP 30, 2011

VIN (Vehicle Identification Number) Range

Begin: NR End: NR Not sequential VINs

The information contained in this report was submitted pursuant to 49 CFR §573

Vahiela · 2000 2011 Ta	vota Vanza			
· · · · · · · · · · · · · · · · · · ·	Vehicle: 2009-2011 Toyota Venza			
Vehicle Type : LIGHT VEHICLES Body Style : STATIONWAGON				
Power Train: GAS	IGON			
Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element.				
Production Dates : JUN 0	1, 2008 - SEP 30, 2011			
VIN (Vehicle Identifica	tion Number) Range			
Begin: NR	End: NR	☐ Not sequential VINs		
Vehicle: 2006-2010 To	yota Avalon			
Vehicle Type : LIGHT VE	HICLES			
Body Style : 4-DOOR				
Power Train : GAS				
Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element.				
Production Dates: JUN 0				
VIN (Vehicle Identification Number) Range				
Begin : NR	End: NR	☐ Not sequential VINs		
Vehicle: 2007-2010 To	vota FI Cruisor			
Vehicle Type : LIGHT VE				
Body Style : 4-DOOR	MCLES			
Power Train : GAS				
	: This recall only applies to after-market seat heate	ore installed by Southeast Toyota		
Descriptive information	which have a copper strand heating element. The factory installed seat heaters or other seat heaters element.	re are no reported failures of the		
Production Dates : JUN 01, 2006 - SEP 30, 2010				
VIN (Vehicle Identification Number) Range				
Begin: NR	End : NR	☐ Not sequential VINs		

Webisle v 2005 2011 Toyota Cianna				
Vehicle: 2005-2011 Toyota Sienna				
Vehicle Type : LIGHT VEHICLES Body Style : VAN				
Power Train : GAS				
Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element. Production Dates: JUN 01, 2004 - SEP 30, 2011				
VIN (Vehicle Identification	on Number) Range			
Begin: NR	End: NR	☐ Not sequential VINs		
Vehicle: 2006-2011 Toyota Tacoma 4x2 Vehicle Type: LIGHT VEHICLES Body Style: PICKUP TRUCK Power Train: GAS Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element. Production Dates: JUN 01, 2005 - SEP 30, 2011				
VIN (Vehicle Identification				
Begin : NR	End : NR	☐ Not sequential VINs		
Vehicle: 2006-2011 Toyota Tacoma 4x4 Vehicle Type: LIGHT VEHICLES Body Style: PICKUP TRUCK Power Train: GAS Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element. Production Dates: JUN 01, 2005 - SEP 30, 2011				
VIN (Vehicle Identification Number) Range				
Begin : NR	End : NR	☐ Not sequential VINs		

Begin: NR

☐ Not sequential VINs

Vehicle: 2006-2011 Toyota Camry Vehicle Type: LIGHT VEHICLES Body Style: 4-DOOR Power Train: GAS Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element. Production Dates: JUN 01, 2005 - SEP 30, 2011				
VIN (Vehicle Identification Number) Range				
Begin : NR	End : NR	☐ Not sequential VINs		
Vehicle: 2007-2011 Toyota Rav4 Vehicle Type: LIGHT VEHICLES Body Style: 4-DOOR Power Train: GAS Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element. Production Dates: JUN 01, 2006 - SEP 30, 2011 VIN (Vehicle Identification Number) Range				
Begin : NR	End : NR	☐ Not sequential VINs		
Vehicle: 2006-2011 Toyota Highlander Vehicle Type: LIGHT VEHICLES Body Style: SUV Power Train: GAS Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating element.				
Production Dates : JUN 01, 2005 - SEP 30, 2011				
VIN (Vehicle Identification Number) Range				

End: NR

Vehicle: 2005-2011 Toyota Sequoia Vehicle Type: LIGHT VEHICLES

Body Style : SUV Power Train : GAS

Descriptive Information: This recall only applies to after-market seat heaters installed by Southeast Toyota

which have a copper strand heating element. There are no reported failures of the factory installed seat heaters or other seat heaters utilizing a carbon fiber heating

element.

Production Dates : JUN 01, 2004 - SEP 30, 2011

VIN (Vehicle Identification Number) Range

Begin: NR \square Not sequential VINs

Description of Defect:

Description of the Defect: SET has determined that it is possible that substantial compression of the seat

cushion may cause damage to the electrical wiring of seat heaters with a copper

strand heating element.

Description of the Safety Risk: Damage to the wiring may result in a short circuit which could burn a hole in

the seat cover and injure the occupant of the seat

Description of the Cause: NR

Identification of Any Warning that can Occur: n/a

Supplier Identification:

Component Manufacturer

Name : NR Address : NR NR

Country: United States

Chronology:

On March 4, March 15, and May 7, 2014 SET received reports from its field technical team that a seat heater had malfunctioned and burned a hole in the passenger seat of two 2006 Toyota Tundra and a 2007 Toyota Avalon. In each case the seat was unoccupied and there were no injuries. SET investigated and confirmed that the thermal events were not caused by the vehicle operator. SET then conducted extensive testing to determine the cause of the seat heater failures. All affected seat heaters had a copper strand heating element. The testing indicated that the thermal event could have been caused by substantial compression of the seat, causing the seat heater to short circuit on a metal support bar located in the seat. That testing was suspended by SET due to the inability to determine how the foam encased metal support bar in the seat became grounded, causing the short circuit. SET has decided to conduct a safety recall to deactivate all seat heaters with a copper strand heating element installed by SET or SET dealers.

Description of Remedy:

Description of Remedy Program: All potentially affected vehicles will be recalled. Owners will receive a letter

via US mail, requesting they return their vehicle to a Toyota dealer for repair. The corrective action will consist of disconnecting the existing seat heaters with a copper strand heating element and refunding the purchase price of the seat heater accessory. The work will be performed at no charge

to the customer.

How Remedy Component Differs from Recalled Component: n/a Identify How/When Recall Condition was Corrected in Production: n/a

Recall Schedule:

Description of Recall Schedule: Owner notification letters will be provided to NHTSA prior to mailing. SET

anticipates beginning dealer notification in November 2014 and customer

notification in December, 2014

Planned Dealer Notification Date: NOV 13, 2014 - NOV 20, 2014

Planned Owner Notification Date: DEC 24, 2014 - DEC 31, 2014

* NR - Not Reported