

Part 573 Safety Recall Report**14V-740****Manufacturer Name :** Volvo Trucks North America**Submission Date :** NOV 18,2014**NHTSA Recall No. :** 14V-740**Manufacturer Recall No. :** RVXX1405**Manufacturer Information :**

Manufacturer Name : Volvo Trucks North America

Address : 7900 National Service Road

Greensboro NC 27409

Company phone : 800 528 6586

Population :

Number of potentially involved : 115

Estimated percentage with defect : 0

Vehicle Information :

Vehicle : 2011-2014 Volvo VAH and VNL

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Certain 2011-2014 VAH and VNL model vehicles manufactured from May 12, 2010 through October 31, 2014 with a governed road speed setting of 70 miles per hour and greater, with a 295/60 R22.5 XZA2® Energy™ Tire, and used in an auto transport application (i.e. truck modified with frame mounted to the truck to carry automobiles over the truck's front axle)

The selection of vehicles was based on the sales codes for the tire, the road speed governor setting, and the application of use.

Production Dates : MAY 12, 2010 - OCT 31, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : On the suspect population, a premature tire failure may occur on the front or steer axle as a result of certain operating conditions (i.e. higher speeds, load, and road temperature).

Description of the Safety Risk : A premature tire failure may result in a vehicle crash.

Description of the Cause : high speeds, load, and road temperature

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Michelin North America Inc.

Address : 515 Michelin Rd,
Greenville SOUTH CAROLINA 29605

Country : United States

Chronology :

- 8/28/14 Volvo receives a report of a steer tire failure
- 8/29/14 Volvo informs NHTSA of the report and that an investigation has been opened
- 9/3/14 Volvo sends investigator to inspect the vehicle and collect data
- 9/26/14 Additional discussions and sharing of information with NHTSA
- 10/27/14 Investigation complete. Recommendation and scope determined and shared with NHTSA
- 11/10/13 Volvo Product Safety Committee meets and decides to conduct a safety-recall
- 11/17/13 Safety -related defect report submitted to NHTSA

To date, there are three field reports, two customer complaints, and two property damage claims associated with three vehicles. There have been no injuries reported.

Description of Remedy :

Description of Remedy Program : Volvo will contact the owners of the affected vehicles and replace the tires and set the road speed limiter.

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the "General Plan for Reimbursement of Pre-notification Remedies" which was published October 28, 2013.

How Remedy Component Differs from Recalled Component : The road speed limit is adjusted to a lower value and the tires are replaced as they may have been damaged.

Identify How/When Recall Condition was Corrected in Production : The road speeding setting is lowered or a different tire is spec'd for the vehicle.

Recall Schedule :

Description of Recall Schedule : A Safety Recall Alert will be sent to Volvo's dealers and servicing facilities by November 24, 2014.

Owner notification will occur on or before December 23, 2014. An advance copy of the owner letter will be provided for NHTSA's review and approval prior to release.

Planned Dealer Notification Date : NOV 24, 2014 - NOV 24, 2014

Planned Owner Notification Date : DEC 23, 2014 - DEC 23, 2014

* NR - Not Reported