

Part 573 Safety Recall Report**14V-736****Manufacturer Name :** Ford Motor Company**Submission Date :** NOV 17,2014**NHTSA Recall No. :** 14V-736**Manufacturer Recall No. :** 14C11**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone : 1-866-436-7332

Population :

Number of potentially involved : 56,479

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2014-2015 Ford Fusion

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Affected vehicles are equipped with a mechanical key and a dual screen instrument cluster.

The production start date for vehicles produced at Flat Rock Assembly Plant is 9/4/2013. The production start date for vehicles produced at Hermosillo Assembly Plant is 7/27/2013. The production end date for both plants is 10/31/2014.

Descriptive Information :

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : JUL 27, 2013 - OCT 31, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2015-2015 Ford Fusion Hybrid

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Affected vehicles are equipped with a mechanical key and a dual screen instrument cluster.

Descriptive Information : These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : FEB 24, 2014 - OCT 31, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2015-2015 Ford Fusion Energi

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Affected vehicles are equipped with a mechanical key and a dual screen instrument cluster.

Descriptive Information : These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

Production Dates : JUL 14, 2014 - OCT 31, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Description of Defect :

Description of the Defect : On certain 2014 and 2015 Fusion vehicles equipped with a mechanical key and dual screen cluster, 30 minutes after the ignition is turned off, the Body Control Module (BCM) allows the key to be removed when the transmission is not in Park. Key removal without the transmission locked in Park may represent non-compliance with Section 5.2.1 of FMVSS 114.

Ford is not aware of any reports of accident or injury related to this condition.

Description of the Safety Risk : The condition could result in the vehicle being left unattended with the vehicle not in Park, increasing the risk of a rollaway.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : United States

Chronology :

In mid-October, as part of ongoing reviews of Owner's Guide information, a change to the cluster operation associated with flat towing was identified as needing further review. Discussions were held to review the function of the system and identify the requirements in FMVSS 114 that may pertain.

On November 7, 2014, Ford's Field Review Committee reviewed the concern and approved a field action.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle(s) to a Ford or Lincoln dealer to have the instrument cluster reprogrammed. There will be no charge to owners for this service.

In accordance with Part 573.13(d)(1), Ford is excluding reimbursement for costs incurred by owners for repair of this concern because Ford's original warranty program would provide for a free repair for this concern for customers.

Ford will forward a copy of the notification letters to dealers to the Agency when available.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notification to dealers will occur on November 17, 2014. Mailing of owner notification letters will begin January 5, 2015 and is expected to be completed by January 9, 2015.

Planned Dealer Notification Date : NOV 17, 2014 - NOV 17, 2014

Planned Owner Notification Date : JAN 05, 2015 - JAN 09, 2015

* NR - Not Reported