

Part 573 Safety Recall Report**14V-723****Manufacturer Name :** Setra of North America**Submission Date :** NOV 07,2014**NHTSA Recall No. :** 14V-723**Manufacturer Recall No. :** N/A**Manufacturer Information :**

Manufacturer Name : Setra of North America

Address : 165 Base Road

Oriskany NY 13424-0748

Company phone : 416-624-3558

Population :

Number of potentially involved : 1

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2012-2012 Setra S407

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : DIESEL

Descriptive Information : 2012 Setra S407 motorcoach.

Production Dates : AUG 01, 2011 - AUG 01, 2011

VIN (Vehicle Identification Number) Range

Begin : WKKA40PHXC3050047

End : WKKA40PHXC3050047

 Not sequential VINs**Description of Defect :**

Description of the Defect : Due to a failure in the documentation of replacement parts used for service, there is a risk that an inadequately sized intermediate steering shaft could be installed at a service facility.

Description of the Safety Risk : It may be possible that under heavy steering load the telescopic intermediate steering shaft could separate which could lead to the loss of steering of the vehicle resulting in a possible crash.

Description of the Cause : Documentation failure of service parts.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : United States

Chronology :

September 25, 2014:

- Loss of steering occurred after replacing a telescopic intermediate steering shaft at a Setra service facility. No injuries occurred.

- An investigation was initiated.

October 30, 2014:

The investigation was completed. Eighteen (18) intermediate steering shaft service parts had been shipped to the USA. Seventeen (17) were recovered in parts stock.

October 31, 2014:

EvoBus GmbH determined a safety defect existed in one (1) Setra motorcoach.

Description of Remedy :

Description of Remedy Program : There is no program to remedy the defect. The one (1) vehicle containing the incorrectly documented service part has been repaired at the service facility and the other 17 affected service parts were recovered.

How Remedy Component Differs from Recalled Component : The remedy component is a service part, is correctly documented by model and is physically longer.

Identify How/When Recall Condition was Corrected in Production : The recall condition was not a production issue - it was related to incorrect documentation of service parts and all affected service parts were recovered (17 in stock, 1 in the affected vehicle).

Recall Schedule :

Description of Recall Schedule : The one(1) affected vehicle is already repaired, therefore there is no requirement for dealer notification, a remedy procedure or a customer notification.

Planned Dealer Notification Date : NOV 07, 2014 - NOV 07, 2014

Planned Owner Notification Date : NOV 07, 2014 - NOV 07, 2014

* NR - Not Reported