OMB Control No.: 2127-0004

# **Part 573 Safety Recall Report**

## 14V-708

**Manufacturer Name :** Ford Motor Company

**Submission Date**: NOV 03,2014 **NHTSA Recall No.**: 14V-708 **Manufacturer Recall No.**: 14S23



### **Manufacturer Information:**

Manufacturer Name: Ford Motor Company

Address: 330 Town Center Drive

Suite 500 Dearborn MI 48126-2738

Company phone: 1-866-436-7332

## **Population:**

 $Number\ of\ potentially\ involved: 89$  Estimated percentage with defect: 0

### **Vehicle Information:**

Vehicle: 2015-2015 Ford Transit

Vehicle Type : Body Style : Power Train : NR

Affected vehicles are long wheel base, extended frame vans equipped with diesel

engines that may have a suspect fuel filter attachment.

These vehicles are not produced in VIN order. Information as to the applicability of

Descriptive Information: this action to specific vehicles can best be obtained by either calling Ford's toll-free

line (1-866-436-7332) or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line

Automotive Service Information System (OASIS) database.

 $Production\ Dates: JUL\ 28,\ 2014\ -AUG\ 07,\ 2014$ 

**VIN (Vehicle Identification Number) Range** 

 $\begin: NR \\ \begin : NR \\ \begin : NR \\ \begin : NR$ 

## **Description of Defect:**

Description of the Defect: On affected vehicles the fuel filter bracket mounting to the frame cross member may become detached over time. Engine stall due to fuel starvation is possible.

Ford is not aware of any field reports of this condition.

Description of the Safety Risk: An unexpected engine stall while driving, with the inability to restart the engine, may lead to an increased risk of crash.

Description of the Cause: NR

Identification of Any Warning that can Occur: A fuel filter bracket that is not fully attached or not attached to the frame cross member may cause an audible knocking noise.

## **Supplier Identification:**

**Component Manufacturer** 

Name : NR Address : NR NR

**Country: United States** 

### **Chronology:**

On August 12, 2014, Ford's Kansas City Assembly Plant (KCAP) identified that certain frame cross members for long wheel base, extended frame Transit vehicles, did not have the proper retention feature for the fuel filter assembly bracket. A stop ship was issued.

September 2014: This issue was opened in Ford's Critical Concern Review Group (CCRG) for analysis. An investigation at KCAP identified that an unapproved repair procedure had been used to attach the bracket to the cross member with a retaining rivet nut.

Subsequent Engineering investigation and CAE analysis of the repair procedure used at KCAP found that the fuel filter bracket may not be retained to a cross member that does not have the designed retention feature, for the full useful life of the vehicle.

On October 27, 2014, Ford's Field Review Committee reviewed the concern and approved a field action.

## **Description of Remedy:**

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle(s) to a

Ford or Lincoln Dealer for inspection of the fuel filter attachment and installation of a reinforcement plate as necessary. There will be no charge to

owners for this service.

In accordance with Part 573.13(d)(1), Ford is excluding reimbursement for costs incurred by owners for repair of this concern because Ford's original warranty program would provide for a free repair for this concern for

customers.

How Remedy Component Differs from Recalled Component: NR Identify How/When Recall Condition was Corrected in Production: NR

#### **Recall Schedule:**

Description of Recall Schedule: Notification to dealers is planned to occur on November 3, 2014. Mailing of owner notification letters is planned to occur the week of December 15, 2014.

> Ford will upload a copy of the notification letters to dealers to NHTSA's safercar.gov website when available.

Planned Dealer Notification Date: NOV 03, 2014 - NOV 03, 2014

Planned Owner Notification Date: DEC 15, 2014 - DEC 19, 2014

\* NR - Not Reported