

Part 573 Safety Recall Report**14V-690****Manufacturer Name :** Airstream, Inc.**Submission Date :** OCT 29,2014**NHTSA Recall No. :** 14V-690**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Airstream, Inc.

Address : 419 West Pike Street

PO Box 629 Jackson Center OH 45334-0629

Company phone : 937-596-6111

Population :

Number of potentially involved : 1,740

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2014-2015 Airstream Land Yacht

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Airstream Land Yacht Travel Trailer

Production Dates : NOV 26, 2013 - AUG 14, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2015 Airstream Classic

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Airstream Classic Travel Trailer

Production Dates : NOV 26, 2013 - AUG 14, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Description of Defect :

Description of the Defect : The vehicles subject to this recall were built with power inlet receptacles that may not be properly tightened at the electrical connections.

Description of the Safety Risk : A loose electrical connection could cause excessive heat build-up in the receptacle and a possible short circuit causing property damage or potentially a fire.

Description of the Cause : The electrical connections were not properly torqued during the manufacturing process.

Identification of Any Warning that can Occur : No warning but the receptacle may dis-color prior to failure.

Supplier Identification :**Component Manufacturer**

Name : Furrion

Address : 23891 Glenview Dr
Elkhart INDIANA 46514

Country : United States

Chronology :

7/31/14 Airstream service notified of three issues with power inlet.

8/7/14 Customer that reported the initial issue came to Airstream Service Center in Jackson Center, OH for 30A power outlet evaluation.

8/11/14 As a result of the earlier customer claim and vehicle review, Airstream Quality Control Department begins 100% 30A and 50A outlet, screw torque check audit of all vehicles produced.

8/27/14 Furrion Co. distributor representative, Kelly Moyer of Future Sales, comes to Airstream in Jackson Center, OH to discuss issue with power inlet. Airstream was informed there may have been a bad batch of screws from late November 2013 to mid-August 2014. Informed that any Furrion 30A inlet dated after 8/14/2014 had new stronger screws, less prone to the head stripping.

9/5/14 Future Sales Engineering Manager, Derrick Thompson, comes to Airstream to audit 30A inlet installation and torque. No problems were noted.

10/13/14 to 10/14/14 Airstream associate Rick March goes to an Airstream Dealership in Florida that had a large number of un-sold Airstream trailers that were produced between 11/14 through 8/14/14. Several units found with a loose wire to the 30A outlet.

10/24/14 Airstream makes the decision to recall all units in the scope of the 30A outlet bad screw population.

Description of Remedy :

Description of Remedy Program : The remedy will be to remove the power inlet receptacle from the side wall of the vehicle. The receptacle will be inspected for damage and the electrical connections will be tightened to the proper torque value. If required a new power inlet will be installed. This will be done at Airstream Service Centers at no charge to the vehicle owner. In the event the owner had a receptacle replaced prior to this recall for the issue in question, the owner will be reimbursed for their expenses.

How Remedy Component Differs from Recalled Component : There is no different remedy component in this situation.

Identify How/When Recall Condition was Corrected in Production : The production line was equipped with calibrated torque drivers and the installation of the receptacles was validated. The connections have been checked with ongoing quality control audits since the issue was identified and remedied on the production line.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the recall via the Airstream online dealer system. All owner notification letters will be mailed the week of November 10, 2014.

Planned Dealer Notification Date : NOV 03, 2014 - NOV 03, 2014

Planned Owner Notification Date : NOV 10, 2014 - NOV 14, 2014

* NR - Not Reported