

Part 573 Safety Recall Report**14V-684****Manufacturer Name :** Forest River, Inc.**Submission Date :** OCT 29,2014**NHTSA Recall No. :** 14V-684**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 219-533-5934

Population :

Number of potentially involved : 354

Estimated percentage with defect : 100

Vehicle Information :

Vehicle : 2014-2015 FORD Rockport, Parcelport, Cargoport, Workport

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style :

Power Train : NR

Descriptive Information : It has been determined that Ford E-Series Cutaway that had the front end alignment performed by Rockport that the camber adjustment sleeve upper ball joint pinch bolt was potentially not torqued to the proper tightness.

Production Dates : DEC 02, 2013 - OCT 17, 2014

VIN (Vehicle Identification Number) Range

Begin : 1FDWE3FLOEDA37835

End : 1FDWE4FL9EDA91723

 Not sequential VINs

Begin : 1FDXE45S7YHB96660

End : 1FDXE4FSXFDA02710

 Not sequential VINs**Description of Defect :**

Description of the Defect : It has been determined that Ford E-Series Cutaway that had the front end alignment performed by Rockport that the camber adjustment sleeve upper ball joint pinch bolt was potentially not torqued to the proper tightness.

Description of the Safety Risk : Loose pinch bolts could exhibit noise, vibration and, in extreme cases if left uncorrected, separation of the joint, increasing the risk of a crash.

Description of the Cause : The pinch bolt was potentially not torqued to the proper tightness.

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : Rockport Commercial Vehicles

Address : 2323 Middlebury Street
Elkhart INDIANA 46516

Country : United States

Chronology :

Rockport began receiving warranty claims about the adjustment sleeve pinch bolt being loose in July 2014. A total of five claims have been received for this problem. On October 20, 2014, after an analysis of warranty claims and complaints related to the pinch bolt, it was determined that a safety recall would be voluntarily initiated.

Description of Remedy :

Description of Remedy Program : The remedy for the affected vehicles will be to have the Ford Dealers inspect the camber adjustment sleeve upper ball joint pinch bolt for tightness and correct as necessary to Ford alignment procedure.

How Remedy Component Differs from Recalled Component : The same requirement for both, the pinch bolt must be torqued to the proper tightness.

Identify How/When Recall Condition was Corrected in Production : Starting October 20, 2014 production was retrained to torque the pinch bolt to the proper tightness.

Recall Schedule :

Description of Recall Schedule : Dealer notification letters and owner letters will be provided to the agency within 10 business days. Rockport Commercial Vehicles is contacting all dealers and retail owners of the affected vehicles. Upon notification Rockport Commercial Vehicles is prepared to begin dealer notification within five business days after approval, and to owner's ten business days subsequent to dealer notification.

Planned Dealer Notification Date : NOV 03, 2014 - NOV 07, 2014

Planned Owner Notification Date : NOV 17, 2014 - NOV 21, 2014

* NR - Not Reported