

Part 573 Safety Recall Report**14V-553****Manufacturer Name :** Mack Trucks, Inc.**Submission Date :** OCT 21,2014**NHTSA Recall No. :** 14V-553**Manufacturer Recall No. :** SC0383**Manufacturer Information :**

Manufacturer Name : Mack Trucks, Inc.
 Address : 2100 Mack Boulevard
 PO Box M Allentown PA 18105-5000
 Company phone : 610-709-2131

Population :

Number of potentially involved : 381
 Estimated percentage with defect : 0

Vehicle Information :

Vehicle : 2015-2015 Mack CHU, CXU, and GU
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
 Body Style : 2-DOOR
 Power Train : DIESEL

Certain Mack 2015 CHU, CXU, and GU model vehicles manufactured from June 4, 2014 through June 18, 2014.

Descriptive Information :

The selection of vehicles was based on manufacturing date and vehicle model.

Production Dates : JUN 04, 2014 - JUN 18, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Description of Defect :

Description of the Defect : The tool used to torque the driver seat belt bolts to the seat frame, cab wall, and cab floor was found to be out of specification (having a lower torque than the value selected).

Description of the Safety Risk : As a result, the bolts may loosen over time and potentially cause the seat belt to detach. If this occurs, the seat belt may fail to restrain the occupant of the seat if a vehicle crash were to occur.

Mack Trucks has not received reports of seat belts becoming detached and considers this as a proactive measure to protect our customers and their drivers.

Description of the Cause : Torque tool was out of calibration

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : United States

Chronology :

7/9/14 Potential safety-related issue identified by Mack Truck's Quality Department and reported to Volvo Group North America's Regulatory Affairs Department. Investigation opened

8/8/14 Investigation complete. Information distributed to Product Safety Committee for decision

8/22/14 Product Safety Committee determines that a safety-related defect exists

8/29/14 Mack Trucks informs NHTSA of its decision to issue a voluntary safety recall

9/5/14 Safety-related defect report submitted to NHTSA

Description of Remedy :

Description of Remedy Program : The recall repair will involve tightening the bolts to the required specification.

How Remedy Component Differs from Recalled Component : The anchorage bolts are tightened to specification

Identify How/When Recall Condition was Corrected in Production : The anchorage bolts are tightened to specification. Corrected in production in July 2014

Recall Schedule :

Description of Recall Schedule : Mack Trucks will initiate a voluntary owner notification, and recall all affected vehicles. The number, which has been assigned to this recall by Mack Trucks, is SC0383.

The recall repair will involve tightening the bolts to the required specification.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

A Safety Recall Alert will be released on September 10, 2014 informing dealers of the recall.

Mack Trucks is planning to release the recall before September 30, 2014. A copy of the owner letter will be provided for NHTSA’s review and approval in advance of release.

Planned Dealer Notification Date : SEP 10, 2014 - SEP 10, 2014

Planned Owner Notification Date : OCT 16, 2014 - OCT 16, 2014

* NR - Not Reported