

**Part 573 Safety Recall Report****14V-551****Manufacturer Name :** Mack Trucks, Inc.**Submission Date :** OCT 21,2014**NHTSA Recall No. :** 14V-551**Manufacturer Recall No. :** SC0382**Manufacturer Information :**

Manufacturer Name : Mack Trucks, Inc.  
 Address : 2100 Mack Boulevard  
 PO Box M Allentown PA 18105-5000  
 Company phone : 610-709-2131

**Population :**

Number of potentially involved : 19  
 Estimated percentage with defect : 100

**Vehicle Information :**

Vehicle : 2015-2015 Mack Titan (TD)  
 Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
 Body Style : 2-DOOR  
 Power Train : DIESEL

Certain 2015 Mack Titan (TD) model vehicles manufactured from January 17, 2014 through May 23, 2014 with a MP10 Engine

**Descriptive Information :**

The selection of vehicles was based on engine model and model year.

Production Dates : JAN 01, 2014 - MAY 23, 2014

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : The engine control unit may have an incorrect parameter setting in the software, which may cause the engine to stall.

Description of the Safety Risk : If the engine stalls, the power steering and other safety related devices can become inoperable which increases the risk of a vehicle crash.

Mack Trucks has not received reports of vehicle crashes and considers this as a proactive measure to protect the public and our customers.

Description of the Cause : Programming error

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

NR

Country : United States

**Chronology :**

6/11/14 Volvo Group North America Regulatory Affairs notified of potential issue

6/13/14 Stop delivery issued; investigation opened

6/25/14 NHTSA informed of investigation

8/7/14 Investigation complete, results provided to Volvo Group North America Regulatory Affairs department

8/8/14 Information distributed to Product Safety Committee for decision

8/22/14 Product Safety Committee determines that a safety-related defect exists

8/29/14 Mack Trucks informs NHTSA of its decision to issue a voluntary safety recall

9/5/14 Safety-related defect report submitted to NHTSA

To date, Mack Trucks has not received any warranty claims, customer complaints, field reports, or property damage claims associated with this recall.

**Description of Remedy :**

Description of Remedy Program : The recall repair will involve setting the correct value for the parameter by reprogramming the engine control unit.

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the "General Plan for Reimbursement of Pre-notification Remedies" which was published October 28, 2013.

How Remedy Component Differs from Recalled Component : Correct parameter setting

Identify How/When Recall Condition was Corrected in Production : June 2014

**Recall Schedule :**

Description of Recall Schedule : A Safety Recall Alert will be released on September 10, 2014 informing dealers of the recall.

Mack Trucks is planning to release the recall before September 30, 2014. A copy of the owner letter will be provided for NHTSA's review and approval in advance of release.

Planned Dealer Notification Date : SEP 10, 2014 - SEP 10, 2014

Planned Owner Notification Date : NOV 04, 2014 - NOV 04, 2014

\* NR - Not Reported