

Part 573 Safety Recall Report**14V-545****Manufacturer Name :** Mack Trucks, Inc.**Submission Date :** SEP 09,2014**NHTSA Recall No. :** 14V-545**Manufacturer Recall No. :** SC0381**Manufacturer Information :**

Manufacturer Name : Mack Trucks, Inc.

Address : 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

Company phone : 610-709-2131

Population :

Number of potentially involved : 538

Estimated percentage with defect : 50

Vehicle Information :

Vehicle : 2013-2015 Mack CXU

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Certain Mack CXU model vehicles manufactured from August 23, 2012 through June 27, 2014 with Adaptive Cruise Control.

Production Dates : AUG 23, 2012 - JUN 27, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

☐ Not sequential VINs**Description of Defect :**

Description of the Defect : A program error occurred that can result in the visual and audible alerts not being provided to the driver. Therefore, the alerts may not warn the driver when an object is detected.

Description of the Safety Risk : Under certain conditions may increase the risk of a vehicle crash. This issue does not affect the active braking of the system, which will still engage as designed.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

6/9/14 Potential safety-related issue identified

6/23/14 Preliminary investigation information provided to Volvo Group North America's Regulatory Affairs department

6/25/14 NHTSA informed of investigation

8/8/14 Investigation complete. Information distributed to Product Safety Committee for decision

8/22/14 Product Safety Committee determines that a safety-related defect exists

8/29/14 Mack Trucks informs NHTSA of its decision to issue a voluntary safety recall

9/5/14 Safety-related defect report submitted to NHTSA

To date, Mack Trucks has not received any warranty claims, customer complaints, field reports, or property damage claims associated with this recall.

Description of Remedy :

Description of Remedy Program : The recall repair will involve reprogramming the vehicle control unit.

Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the "General Plan for Reimbursement of Pre-notification Remedies" which was published October 28, 2013.

How Remedy Component Differs from Recalled Component : Correct parameter

Identify How/When Recall Condition was Corrected in Production : June 2014. Corrected parameter setting

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : SEP 10, 2014 - SEP 10, 2014

Planned Owner Notification Date : SEP 30, 2014 - SEP 30, 2014

* NR - Not Reported