OMB Control No.: 2127-0004

Part 573 Safety Recall Report

14V-539

Manufacturer Name: Toyota Motor Engineering & Manufacturing

Submission Date: OCT 15,2014 NHTSA Recall No.: 14V-539 Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Toyota Motor Engineering & Manufact

Address: 19001 SOUTH WESTERN AVENUE

TORRANCE CA 90501 Company phone: 1-800-331-4331

Population:

Number of potentially involved: 2,501 Estimated percentage with defect: NR

Vehicle Information:

Vehicle: 2014-2014 Toyota FJ Cruiser

Vehicle Type: LIGHT VEHICLES

Body Style : OTHER Power Train: GAS

Descriptive Information : No other Toyota or Lexus vehicles are equipped with the optional "Trail Teams Ultimate Edition" package.

Production Dates: FEB 01, 2014 - AUG 01, 2014

VIN (Vehicle Identification Number) Range

End: NR Begin: NR **☐** Not sequential VINs

The information contained in this report was submitted pursuant to 49 CFR §573

Description of Defect:

Description of the Defect: Certain FJ Cruiser vehicles are equipped with an optional "Trail Teams Ultimate Edition" package, in which the front shock absorbers and springs were replaced at vehicle processing centers. In some of these vehicles the bolts which secure the front lower ball joint to the steering knuckle and/or the front suspension lower arm to the front cross member assemblies might have been tightened with insufficient torque when the front shock absorbers and springs were replaced during the installation process. In this condition, one or more bolts could become loose during driving and fall out. If both bolts fall out from the front lower ball joint or the front suspension lower arm, these components could detach from the steering knuckle or the front cross members, causing a loss of steering control, which could increase the risk of a crash.

Description of the Safety Risk: In this condition, one or more bolts could become loose during driving and fall out. If both bolts fall out from the front lower ball joint or the front suspension lower arm, these components could detach from the steering knuckle or the front cross members, causing a loss of steering control, which could increase the risk of a crash.

Description of the Cause: NR

Identification of Any Warning that can Occur: NR

Supplier Identification:

Component Manufacturer

Name: NR Address: NR

NR

Country: United States

Chronology:

Please see the attached Amended Defect Information Report dated October 15, 2014 for the Chronology.

Description of Remedy:

Description of Remedy Program: Toyota will notify owners of vehicles with the optional package installed and

request them to return to the dealership for inspection of the bolts. If the bolts are found to be loose, dealers will retighten them to the proper torque. For any missing bolts, dealers will install new ones. As the owner notification letters will be mailed out well within the active period of the Toyota New Vehicle Limited Warranty ("Warranty"), all involved vehicle owners for this recall would have been provided a repair at no cost under Toyota's Warranty.

How Remedy Component Differs from Recalled Component: NR

Identify How/When Recall Condition was Corrected in Production: NR

Recall Schedule:

 $Description\ of\ Recall\ Schedule: Notifications\ to\ owners\ will\ begin\ in\ late\ October,\ 2014.\ A\ copy\ of\ the\ draft$

owner notification letter(s) will be submitted as soon as it is available.

Notifications to distributors/dealers will begin in mid-October, 2014. Copies

of dealer communications will be submitted as they are issued.

Planned Dealer Notification Date: NR - NR

Planned Owner Notification Date: NR - NR

* NR - Not Reported