

**Part 573 Safety Recall Report****14V-078****Manufacturer Name :** Mack Trucks, Inc.**Submission Date :** APR 29,2015**NHTSA Recall No. :** 14V-078**Manufacturer Recall No. :** SC0375**Manufacturer Information :**

Manufacturer Name : Mack Trucks, Inc.

Address : 2100 Mack Boulevard

PO Box M Allentown PA 18105-5000

Company phone : 610-709-2131

**Population :**

Number of potentially involved : 70,208

Estimated percentage with defect : 0

**Vehicle Information :**

Vehicle : 2007-2015 MACK CHU, CXU, GU, TD

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Addendum EXPANDED SCOPE. Recall expanded to include additional vehicles. Subsequent to first filing, additional information was received that warranted investigation. Findings supported expanded scope. In November 2014, addendum was submitted that scope was expanding and in February 2015, owners of the affected vehicles were notified. Number of affected trucks increased from 16,428 to 70,208.

Production Dates : OCT 13, 2006 - OCT 03, 2014

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2011-2011 MACK CHU

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : NR

Power Train : NR

Descriptive Information : NR

Production Dates : JUN 16, 2009 - JUL 08, 2011

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2010-2010 MACK CHU

Vehicle Type : BUSES, MEDIUM &amp; HEAVY VEHICLES

Body Style : NR





Vehicle : 2011-2011 MACK TD  
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES  
Body Style : NR  
Power Train : NR  
Descriptive Information : NR  
Production Dates : JUN 16, 2009 - JUL 08, 2011

**VIN (Vehicle Identification Number) Range**

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : Mack Trucks, Inc. (Mack) is recalling certain model year 2007-2014 CHU, CXU, GU and TD vehicles manufactured October 13, 2006 through October 6, 2014. The Electronic Power Distribution Module (EPDM) may be contaminated from water leaks in, and around, the windshield. If exposed to water leaks, contaminants such as road salts may deposit on the EPDM.

Description of the Safety Risk : Deposits of contaminants may result in the circuits being bridged, creating a high resistance short, increasing the risk of a fire.

Description of the Cause : Salt water intrusion into cab contamination the EPDM

Identification of Any Warning that can Occur : NR

**Supplier Identification :****Component Manufacturer**

Name : NR

Address : NR

FOREIGN STATES

Country : NR

**Chronology :**

Additional Chronology that led to the decision to expand the recall.

5/5/14 Received customer report from Canada of vehicle outside the recall population with localized heat damage

5/21/14 Received report of EPDM contamination on vehicle not in the recall from dealer in Minnesota

6/25/14 Mack Trucks informs NHTSA of reports

7/21/14 Additional reports received on vehicles outside of recall population. Investigation opened

10/15/14 Investigation complete

11/10/14 Product Safety Committee meets to discuss investigation findings and determines that additional vehicles need to be recalled.

11/17/14 Mack Trucks notifies NHTSA that the recall will be expanded

2/12/15 Mack notifies owners of trucks added to the recall

**Description of Remedy :**

Description of Remedy Program : Mack has notified the owners of the affected trucks. Reimbursement for cost incurred by the owner for "prenotification remedies" will be addressed on a case-by-case basis according to the "General Plan for Reimbursement of Prenotification Remedies" which was published October 28, 2013.

For the added trucks, the recall began 2/12/2015 when owners were notified.

How Remedy Component Differs from Recalled Component : Improvements to the sealing at the windshield and bulkhead. As an additional measure, a protective shroud was added to the EPDM.

Identify How/When Recall Condition was Corrected in Production : Improvements to the sealing at the windshield and bulkhead. As an additional measure, a protective shroud was added to the EPDM.

**Recall Schedule :**

Description of Recall Schedule : owners of affected trucks have been notified. The recall is limited to trucks in region's in the U.S. that are exposed to road salts and chemicals from snow/ice removal.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

\* NR - Not Reported