

Part 573 Safety Recall Report**14V-571****Manufacturer Name :** General Motors LLC**Submission Date :** SEP 17,2014**NHTSA Recall No. :** 14V-571**Manufacturer Recall No. :** 14457**Manufacturer Information :**

Manufacturer Name : General Motors LLC

Address : 30001 VAN DYKE

MAIL CODE 480-210-2V WARREN MI 48090

Company phone : 999

Population :

Number of potentially involved : 290,241

Estimated percentage with defect : 20

Vehicle Information :

Vehicle : 2010-2010 Cadillac SRX

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Certain 2010 Cadillac SRX

Production Dates : APR 14, 2009 - JUL 16, 2010

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2011-2011 Cadillac SRX

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Certain 2011 Cadillac SRX

Production Dates : APR 29, 2010 - JUL 15, 2011

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2012-2012 Cadillac SRX

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Certain 2012 Cadillac SRX

Production Dates : MAY 18, 2011 - SEP 03, 2012

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2013-2013 Cadillac SRX

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Certain 2013 Cadillac SRX

Production Dates : MAY 29, 2012 - JUL 26, 2013

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2014-2014 Cadillac SRX

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Certain 2014 Cadillac SRX

Production Dates : MAY 21, 2013 - JUN 16, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2015-2015 Cadillac SRX

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Certain 2015 Cadillac SRX

Production Dates : APR 01, 2014 - SEP 01, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2011-2011 Saab 9-4X

Vehicle Type : LIGHT VEHICLES

Body Style :

Power Train : NR

Descriptive Information : Certain 2011 Saab 9-4X

Production Dates : FEB 01, 2011 - JUL 15, 2011

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

Not sequential VINs

Vehicle : 2012-2012 Saab 9-4X
Vehicle Type : LIGHT VEHICLES
Body Style :
Power Train : NR
Descriptive Information : Certain 2012 Saab 9-4X
Production Dates : JUN 22, 2011 - SEP 13, 2011

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs**Description of Defect :**

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2010-2015 model year Cadillac SRX vehicles and 2011-2012 Saab 9-4X vehicles. On some of these vehicles, the jam nut in the rear suspension toe adjuster link may not be torqued to the proper specification. A loose toe adjuster link can cause the vehicle to sway or wander at highway speed, activate the vehicle's electronic stability control system, and cause excessive wear to the threads in the link. Additionally, the rear suspension may make loud metallic noises, particularly when the vehicle is travelling over bumps or potholes. If the threads in the link become worn, the link may separate.

Description of the Safety Risk : If separation of the toe adjuster link occurs while the vehicle is being driven, it would create sudden vehicle instability, increasing the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : If a customer experiences any sway or wandering while the vehicle is at speed, or hears any loud metallic or other unusual noises from the rear suspension, the customer should have the vehicle towed to a GM dealership for inspection and repair, and should not drive the vehicle until the recall repairs have been performed.

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

In February 2011, GM conducted a safety-related recall of certain Cadillac CTS vehicles relating to a defect in the vehicle's rear suspension toe link jam nuts (NHTSA Campaign Number 11V089000). Following this recall, GM's product engineers decided to monitor warranty data associated with the suspension systems in Cadillac SRX vehicles, which utilized similar rear suspension components. As of July 2014, GM had received 83 warranty claims, 14 TREAD reports, and two NHTSA VOQs relating to the rear suspension system on 2010 through 2012 MY Cadillac SRX vehicles.

On July 14, 2014, GM assigned a product investigator to determine whether a safety-related defect existed in this vehicle population. GM's product investigator determined that the rear suspension adjuster link jam nuts in some 2010 - 2015 MY Cadillac SRX vehicles may not have been torqued to the proper specification. In late August and early September 2014, GM conducted additional vehicle testing to determine the condition's effect on vehicle performance and safety. On September 10, 2014, GM's Safety and Field Action Decision Authority (SFADA) decided to conduct a safety-related recall.

Description of Remedy :

Description of Remedy Program : On vehicles in dealer inventory, dealers must inspect the left and right rear toe link adjuster lock nuts for proper torque and tighten the nuts if necessary. On customer vehicles, dealers must inspect the left and right rear toe link and replace the parts if there is evidence of damage or a loose link. If the rear toe links pass the inspection, then the dealer should torque the adjuster jam nuts to specification. Pursuant to 577.11, GM will provide reimbursement to owners for previous repairs according to the plan submitted on May 23, 2013.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : SEP 11, 2014 - SEP 11, 2014

Planned Owner Notification Date : NR - NR

* NR - Not Reported