

Part 573 Safety Recall Report**14V-514****Manufacturer Name :** Ford Motor Company**Submission Date :** AUG 21,2014**NHTSA Recall No. :** 14V-514**Manufacturer Recall No. :** 14S18**Manufacturer Information :**

Manufacturer Name : Ford Motor Company

Address : 330 TOWN CENTER DRIVE

SUITE 400 DEARBORN MI 48126-2738

Company phone : 1-800-392-3673

Population :

Number of potentially involved : 508

Estimated percentage with defect : NR

Vehicle Information :

Vehicle : 2014-2014 Ford Focus

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : Affected vehicles are equipped with suspect steering gears.

Production Dates : AUG 08, 2014 - AUG 15, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Vehicle : 2014-2014 Ford C-MAX

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : NR

Descriptive Information : Affected vehicles are equipped with suspect steering gears.

Production Dates : AUG 08, 2014 - AUG 15, 2014

VIN (Vehicle Identification Number) Range

Begin : NR

End : NR

 Not sequential VINs

Description of Defect :

Description of the Defect : Some of the affected vehicles are equipped with steering gears that may be missing 21 of the intended 84 internal ball bearings.

Description of the Safety Risk : Steering gears with this condition may experience deformation and degradation of the ball bearings in the gear during operation, potentially resulting in impaired steering, including the loss of steering control, which could increase the risk of a vehicle crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :**Component Manufacturer**

Name : TRW Inc.

Address : 222 MOUNTAIN EMPIRE RD
ATKINS VA 24311

Country : US

Chronology :

August 12, 2014; the supplier of the steering gear used in 2014 Ford Focus and C-MAX notified Ford that some steering gears were produced during a certain time period with less than the intended number of ball bearings. Ford implemented a stop ship for vehicles potentially built with the affected steering gears.

August 18, 2014; Ford determined that as of August 18, 2014, 30 vehicles equipped with the suspect gears had been delivered to dealers.

August 18, 2014; Ford's Field Review Committee reviewed this concern and approved a safety field action.

August 20, 2014; Ford's records indicate that no affected vehicles have been delivered to customers.

Description of Remedy :

Description of Remedy Program : Vehicles with a suspect steering gear will have the gear replaced, free of charge at the dealer.

In accordance with Part 573.13(d)(1), Ford is excluding reimbursement for costs incurred by owners for repair of this concern because Ford's original warranty program would provide for a free repair for this concern for customers.

How Remedy Component Differs from Recalled Component : Replacement steering gears will have the required number of internal ball bearings.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Initial dealer notification took place on August 20, 2014.

Records indicate that no affected vehicles have been delivered to customers. As a result, Ford is not planning to send owner notification letters. Mailing of owner notification letters, if necessary, will be completed during the week of September 8, 2014.

Planned Dealer Notification Date : AUG 21, 2014 - AUG 21, 2014

Planned Owner Notification Date : SEP 08, 2014 - SEP 12, 2014

* NR - Not Reported