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Steve M. Kenner, Global Director
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August 4, 2014


Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE, Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

Subject: Ford Motor Company (Ford) Safety Recall #14S16 - Certain 2015 Model Year Transit
Cargo Vans – Sliding Door Reinforcement

In accordance with the requirements of 49 CFR Part 573 Defect and Non-compliance Information Reports, please find the applicable information regarding Ford Motor Company's voluntary safety recall #14S16.

Sincerely,


for Steven M. Kenner
Attachment

49 CFR Part 573 – DEFECT INFORMATION REPORT
SAFETY RECALL #14S16: CERTAIN 2015 MODEL YEAR TRANSIT CARGO VANS –
SLIDING DOOR REINFORCEMENT

Pursuant to Part 573 of Title 49 of the Code of Federal Regulations, Defect and Non-Compliance Reports, Ford Motor Company submits the following information concerning a safety recall action that it is voluntarily initiating.

573.6 (c) (2) – Potentially Affected Vehicles

Vehicles potentially affected are certain 2015 model year Transit cargo vans with no rear seating positions, and equipped with windowless sliding doors that were built at the Kansas City Assembly Plant (KCAP) between March 12, 2014, and June 24, 2014.

These vehicles are not produced in VIN order. Information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free line (1-866-436-7332), clicking on the "Safety Recalls" link at <http://www.ford.com>, or by contacting a local Ford or Lincoln dealer who can obtain specific information regarding the vehicles from the Ford On-line Automotive Service Information System (OASIS) database.

573.6 (c) (3) – Estimated Population of Vehicles Potentially Affected

Approximately 592 vehicles in the United States and federalized territories are potentially affected.

573.6 (c) (4) – Estimated Percentage of Affected Vehicles with the Defect Condition

100%

573.6 (c) (5) – Description of the Defect

The affected vehicles were assembled without an epoxy reinforcement in the windowless sliding doors.

Although the vehicles without the epoxy reinforcement meet all regulatory requirements for door latching, the affected vehicles have an increased potential of unlatching of the sliding doors during certain side impacts, increasing the risk of injury for unbelted front row occupants on vehicles not equipped with a bulk head.

No accidents or injuries have been reported to date as a result of the subject condition.

573.6 (c) (6) – Chronology of Events

June 2014: Ford Engineering discovered that an epoxy reinforcement that was included on sliding doors with windows (used on vehicles with rear seating positions) had not been included on windowless sliding doors (used on cargo vans). Engineering brought this issue to the attention of Ford's Critical Concern Review Group.

On July 28, 2014, Ford's Field Review Committee reviewed this concern and approved a safety field action.

573.6 (c) (8) – Service Program

Dealers will install a reinforcement plate into the windowless sliding door assemblies. There will be no charge to owners for this service.

Dealers will be notified on August 5, 2014. Mailing of owner notification letters is expected to occur the week of September 22, 2014.

In accordance with Part 573.13(d)(1), Ford is excluding reimbursement for costs incurred by owners for repair of this concern because Ford's original warranty program would provide for a free repair for this concern for customers.

573.6 (c) (10) – Press Statement and Dealer/Owner Letters

National media attention is likely as with most Ford recalls when posted to NHTSA's safercar.gov website. Ford will provide public comments when requested. A news release will not be issued.

Ford will forward a copy of the notification letters to dealers and owners to the agency when available.

573.6 (c) (11) – Recall Number

Ford has assigned recall number 14S16 to this action.

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