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By Recall Management Division at 7:33 am, Jul 10, 2014

NISSAN NORTH AMERICA, INC.

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NISSAN

July 9, 2014


Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
Room W48-302
1200 New Jersey Avenue, SE
Washington, D.C. 20590

Dear Madam:

We are transmitting the enclosed Defect Information Report in accordance with 49 CFR Part 573. A voluntary recall campaign will be initiated and your office provided with the notices. Nissan plans to begin notifying owners within 60 days.

We will not include a statement in the Part 577 owner notification concerning reimbursement for the cost of obtaining a pre-notification remedy as the subject vehicles are under warranty.

Very truly,


Donald Neff
Manager,
Technical Compliance

Encl.

DEFECT INFORMATION REPORT

1. Manufacturer:

Nissan North America, Inc.

2. Vehicles Potentially Involved:

Certain 2014 Model Year Nissan NV Passenger Vans manufactured from March 14, 2014 through May 15, 2014.

This supplier assembly issue is unique to the subject vehicles in this production range.

The seat supplier is:

FAURECIA AUTOMOTIVE SEATING
272 Old Jackson Road
Madison MS 39110
(601) 407-2200

3. Total Number of Vehicles Potentially Involved:

Approximately 594 Model year 2014 Nissan NV Passenger Vans. We note that 166 of this total have already been remedied during the investigation process (dealer inspection) as described below in section 6.

4. Percentage of Vehicles Estimated to Actually Contain the Defect:

1%.

5. Description of the Defect:

Due to supplier assembly process issue that has since been corrected, on some of the potentially affected vehicles, the seat belt retractor bolts on 2nd, 3rd, and 4th row removable seats may not have been torqued to the proper specification and may be missing. As a result, the seat belt anchor may not be secured as designed, which may increase a risk of an injury in a crash.

6. Chronology of Principal Events

May 15, 2014 – During routine vehicle inspection at the plant, a rattle in the rear seat was identified. Upon further inspection, a missing seat belt

retractor bolt was identified. Nissan immediately launched a yard audit of 129 available vehicles and identified another vehicle with a single missing bolt.

Nissan initiated an investigation into this issue and notified the seat supplier, as it appeared that the bolt may not have been installed during assembly by the supplier.

June 5, 2014 - Nissan initiated a dealer inspection to determine whether any subject vehicles in dealer inventory that were equipped with rear removable seats manufactured during the time window tentatively identified by the supplier (based on supplier process records) had a missing seat belt retractor bolt. The inspection also included vehicles manufactured before and after the time window identified by the supplier.

As it awaited inspection results, Nissan also assessed the effect of a missing or loose bolt on crash performance.

The dealer inspection of 166 vehicles identified a single vehicle within the time window identified by the supplier with a bolt missing in two seating positions.

July 1, 2013 – Based on inspection results and engineering analyses, Nissan determined that a safety related defect exists and a recall campaign will be conducted.

7. Description of Corrective Action:

The seat belt retractor bolt will be inspected for presence and proper torque. All bolts will be tightened to the proper torque specification at no charge for parts and labor.

8. Copy of Notices:

Copies of all notices will be provided to NHTSA as they become available.