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By Recall Management Division at 3:52 pm, Jul 01, 2014

14V-396
(2 pages)

VOLKSWAGEN

GROUP OF AMERICA

Ms. Nancy Lummen Lewis
Acting Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Chris Sandvig NAME
General manager Compliance/TREAD Title
Product Compliance Department
248-754-5000 Phone
248-754-5093 Fax
July 1, 2014 Date

Subject: Amendment to Voluntary Recall 11V-151
2009-2010 Model Year Volkswagen Routan
WIN Module (Ignition Switch)

VOLKSWAGEN GROUP OF AMERICA, INC
3800 HAMLIN ROAD
AUBURN HILLS, MI 48326
PHONE +1 248 754 5000

Dear Ms. Lewis:

This information is submitted in accordance with the requirements of Part 573 of Title 49 of the Code of Federal Regulations (49 CFR 573 (2014)), and amends our Part 573 report dated May 10, 2011 by providing the following additional information:

573.6 (c) (1) **Manufacturer's Name**

Chrysler Group LLC

Importer

Volkswagen Group of America, Inc. (VWGoA)

573.6 (c) (2) **Identification of Vehicles**

Make : Volkswagen

Line : Routan

Model Year : 2009-2010

Month/Year
of Manufacture : June 2008 - July 2010

VIN Numbers
of Affected Vehicles: 2V8HW_4_39R500091 – 2V4RW_D_0AR360513

Other Identification : None

573.6 (c) (3) **Number of Vehicles Potentially Containing the Defect**

Approximately 18,526 vehicles from the 2009 model year are being added to this recall in the United States. This brings the total affected vehicle count to approximately 31,270 for this recall in the United States.

573.6 (c) (4) **Percentage of Vehicles Actually Containing the Defect**

Unknown.

573.6 (c) (5) **Description of Defect**

Some vehicles may experience inadvertent ignition key (WIN/FOBIK) displacement from the run to accessory position while driving, causing the engine and passive restraint systems - including the airbags - to shut off, increasing the risk of a crash and personal injury to vehicle occupants.

573.6 (c) (6) **Basis for Determination**

- **June 25, 2014:** Chrysler Group LLC submitted an amended 573 report to the NHTSA for recall 11V-139 (Chrysler Safety Recall L25).
- **June 26, 2014:** Chrysler Group LLC provided a copy of the amended 573 report for NHTSA for recall 11V-139 (Chrysler Safety Recall L25) to Volkswagen. In addition to the report adding 2009 model year Dodge Journey, 2008-2009 model year Dodge Grand Caravan and Chrysler Town and Country to the list of vehicles affected by this safety defect, the defect description was also updated to include a statement regarding the deactivation of passive restraint systems – including the airbags – as being related to this safety defect.
- **June 26, 2014:** Chrysler Group LLC informed Volkswagen that Routan vehicles from the 2009 model year were affected by this safety defect.

573.6 (c) (7) **Noncompliance Test Result**

Not applicable

573.6 (c) (8) **Proposed Remedial Program**

Volkswagen will expand safety recall 28G1/U8 (NHTSA recall number 11V-151) to include the 2009 model year Volkswagen Routan vehicles.

In addition to notifying owners of the 2009 model year Routan vehicles, Volkswagen will also send an updated recall notification letter to all owners of 2010 model year Routan vehicles who have not yet had this safety recall completed.

Pending parts availability, mailing dates are anticipated as follows:

Dealers: July 2014

Owners: July 2014

573.6 (c) (9) **Submission of Communications**

A representative copy of all bulletins and other communications sent to dealers and owners will be submitted within five (5) days of dealer/owner notification.

573.6 (c) (10) **Proposed Owner Letter**

A draft owner's letter will be submitted to the agency for review and approval.

573.6 (c) (11) **Manufacturer's Recall Code**

VWGoA has assigned the code 28G1/U8 to this recall.

Sincerely,



ROBERT M. MCCARTHY

Christopher T. Sandvig

General Manager Compliance/TREAD

Service & Quality