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*By Recall Management Division at 8:33 am, Jun 12, 2014*

June 11, 2014

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE – Room W45-306  
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance recall involving certain 2014 model year Buick LaCrosse vehicles.

573.6(c)(1): Buick Brand of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2014 model year Buick LaCrosse model vehicles fail to conform to Federal Motor Vehicle Safety Standards 114, Theft Protection and Rollaway Prevention, and/or 118, Power-Operated Window, Partition, and Roof Panel Systems.

A wiring splice in the driver's door may corrode and break, which may communicate incorrect information to circuits that control the door chime and Retained Accessory Power (RAP). When the ignition key is turned off and the driver's door is opened, the RAP may stay active for 10 minutes. The passenger window, rear door windows, and sunroof (if equipped) could be operated during this 10 minute period. If the vehicle has a keyed ignition switch on the steering column, the door chime may not sound if the key is left in the ignition and the driver's door is opened.

If the passenger windows, rear windows, and sunroof (if equipped) can function when the vehicle is turned off and the driver is not in the vehicle, there is a risk of injury if unsupervised occupants operate the power closures.

If a chime does not sound when the key is in the ignition and the driver's door is opened, there is a risk that the key may be left in the ignition and theft of the vehicle is possible.

573.6(c)(7): On August 21, 2013, a test fleet vehicle reported an inoperable driver window switch. The issue was put in the problem resolution tracking system (PRTS).

The issue was attributed to a broken splice in the wiring harness in the driver's door. Initially, the cause for the broken splice was thought to be mishandling.



A warranty analysis performed in April 2014 identified additional claims for this condition for harnesses produced July 2013 through September 2013.

On April 21, 2014, the issue was reviewed with a GM Regulatory Engineer who identified two FMVSS standards, 114 and 118, that may be impacted. A Product Investigations Engineer was assigned to investigate further.

On May 6, 2014, a search for Vehicle Owner Questionnaires (VOQs) found no results. On May 8, 2014, TREAD data and additional warranty verbatim files based on additional labor codes were reviewed. This analysis identified additional related claims.

The issue was presented to Field Performance Evaluation Review Committee (FPERC) on May 27, 2014, and on June 4, 2014, the Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

On June 4, 2014, a stop delivery message was sent to the dealers.

573.6(c)(8): Dealers are to inspect the driver door window motor harness and if necessary, replace an electrical splice.

General Motors sent the dealer bulletin on June 6, 2014, and will provide the mailing date of the owner letters when available.

Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): General Motors will provide the dealer bulletin and owner letter under separate cover.

573.6(c)(11): General Motors' assigned recall number is 14235.

Sincerely,

A handwritten signature in black ink, appearing to read 'B. Latouf', with a stylized, cursive script.

Brian Latouf, Director  
Field Product Investigations & Evaluations

Attachment

573.6(c)(2)(3)(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR  
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>	<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Buick	G	2014	14,765	04/30/2013 09/01/2013	LaCrosse	*
	GM Total:		14,765			

\* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Delphi Automotive Systems LLC  
5725 Delphi Drive  
Troy, MI, 48098 United States  
(248) 813-2000

The involved part is manufactured in the Mexico.

14235