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June 5, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance recall involving certain 2014 model year (MY) Chevrolet Silverado LD, 2015 MY Chevrolet Silverado HD, Tahoe, Suburban and 2014 MY GMC Sierra LD and 2015 MY GMC Sierra HD vehicles.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company.

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2014 MY Chevrolet Silverado LD, 2015 MY Chevrolet Silverado HD, Tahoe, Suburban and 2014 MY GMC Sierra LD, 2015 MY GMC Sierra HD vehicles equipped with a base radio and an internal amplifier (IO3 & (UQ3/UQ5)) may fail to conform to Federal Motor Vehicle Safety Standards 114 Theft protection and Rollaway Protection, and 208 Occupant Crash Protection. On these vehicles, the radio may become inoperative, causing a no-chime condition. There would not be an audible warning if the key is in the ignition and the driver's door is opened, and there would not be a seat belt audible warning if a front outboard seat belt is not buckled. Radio and chime functions are not restored until the battery is disconnected and reconnected. Loss of the seat belt audible warning may increase the likelihood that a front outboard occupant is unbelted, increasing the risk of injury in a crash. Loss of an audible warning when a key is left in the ignition may increase the risk of vehicle theft.

573.6(c)(7): In November 2013, the Pan Asia Technical Automotive Center (PATAC) discovered the lock-up condition on a future model 2015 vehicle. On January 31, 2014, the radio supplier, Fujitsu Ten, provided updated software that addresses the future model condition.

On February 10, 2014, Fujitsu Ten included similar modifications for software in current use as part of regular service release updates. The condition had not yet been found on current product. GM began regular validation of the service release updates.



In February and April of 2014, warranty analysis determined that current base radios may experience the lock-up condition.

On April 28, 2014, a vehicle stop-shipment was ordered. From April 30, 2014, through May 6, 2014, affected base radios were reflashed with updated software at assembly plants.

On May 21, 2014, Service Bulletin PI1238A was issued with instructions to update the software in the affected radios.

On May 28, 2014, GM Regulatory Engineers were consulted regarding potential FMVSS compliance conditions resulting from the radio lock-up and the no chime condition.

On May 29, 2014, the issue was presented to the Safety Field Action Decision Authority (SFADA) and a decision was made to conduct a noncompliance recall.

573.6(c)(8): Dealers are to reflash the base radio with updated software.

General Motors sent the dealer bulletin on May 30, 2014, and will provide the owner letter mail date when available.

Pursuant to 577.11, General Motors does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): General Motors will provide the dealer bulletin and owner letter under separate cover when available.

573.6(c)(11): General Motors' assigned recall number is 14315.

Sincerely,



Brian Latouf, Director
Field Product Investigations & Evaluations

Attachment

573.6(c)(2)(3)(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES</u> (FROM) (TO)		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	C/K	2014	4,521	02/13/2013	04/28/2014	Silverado LD Crew	*
Chevrolet	C/K	2014	10,472	04/17/2013	04/28/2014	Silverado LD Ext	"
Chevrolet	C/K	2014	17,270	05/16/2013	04/28/2014	Silverado LD Reg	"
Chevrolet	C/K	2015	2,752	10/08/2013	04/28/2014	Silverado HD Crew	"
Chevrolet	C/K	2015	13	02/03/2014	04/24/2014	Silverado HD Crew LTZ	"
Chevrolet	C/K	2015	2,771	10/16/2013	04/28/2014	Silverado HD Ext	"
Chevrolet	C/K	2015	10	10/08/2013	04/28/2014	Silverado HD Ext LTZ	"
Chevrolet	C/K	2015	2,981	10/29/2013	04/28/2014	Silverado HD Reg	"
Chevrolet	C/K	2015	865	10/16/2013	04/28/2014	Suburban	"
Chevrolet	C/K	2015	2,947	09/25/2013	04/28/2014	Tahoe	"
GMC	C/K	2014	1,798	01/29/2013	04/28/2014	Sierra LD Crew	"
GMC	C/K	2014	3,561	06/04/2013	04/28/2014	Sierra LD Ext	"
GMC	C/K	2014	5,682	05/15/2013	04/28/2014	Sierra LD Reg	"
GMC	C/K	2015	650	10/22/2013	04/28/2014	Sierra HD Crew	"
GMC	C/K	2015	646	09/30/2013	04/28/2014	Sierra HD Ext	"
GMC	C/K	2015	573	10/13/2013	04/28/2014	Sierra HD Reg	"
GM Total:			57,512				

573.6(c)(2)(iv): Fujitsu Ten Corporation of America, Inc.
 30155 Hudson Dr.
 Novi, MI 48377
 734-414-6660 / 734-414-6661

The involved part is manufactured in Mexico and China.