

RECEIVED

By Recall Management Division at 8:55 am, May 13, 2014

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: May 5th 2014 Submitted On May 8th 2014

This report serves as [insert reporting manufacturer's name]'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a [insert as applicable: "defect related to motor vehicle safety" or "noncompliance with Federal Motor Vehicle Safety Standards"] exists in certain [identify the vehicles at issue]. [Manufacturer] decided that this [insert "defect" or "noncompliance," as applicable] existed in these vehicles on [insert date].

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: Supreme Corp.

Vehicle brand or trademark name owner(s) (where applicable):

Designated Agent (imported vehicles):

Robert J Holman
Supreme Corp.
2581 E Kercher Rd.
Goshen, IN 46528

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

Ricon Corporation, a Wabtac Company, 7900 Nelson Road, Panorama City, CA 91402

Name, address, email, and phone and fax numbers for the person(s) to whom inquiries about this Report should be directed:

Robert J Holman (Applications Engineer)	
2581 E Kercher Rd.	
Goshen, IN 46528	telephone: (574) 642-4888 (x-645) Fax: (574) 642 - 0812

Manufacturer’s assigned campaign number (where applicable): N/A

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification. Additional tables may be necessary where there are more than three groups subject to a notification.

Make: Ricon Wheelchair Lift
Model: S (5505), S (5510) and S (2010)
Model Year(s): 2013 Calendar Year Recall
Inclusive dates of manufacture (month and year): 12/15/2012 thru 12/31/2013
Body Style/Type (for non-passenger cars): Bus or Trolley
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses): <ul style="list-style-type: none"> • BSSN (Senator) 18 units and BHHD (Heavy Duty) 1 unit • BSSN II (Senator II) 15 units • BTRL (Trolley) 10 units • BPS2 (President) 3 units (47 units total)
Total number of these vehicles: 47 S “Ricon” Wheelchair Lift Units Total

Make: Ricon Wheelchair Lift
Model: K (5505) and K (5510)
Model Year(s): 2013 Calendar Year Recall
Inclusive dates of manufacture (month and year): 12/15/2012 thru 12/31/2013
Body Style/Type (for non-passenger cars): Bus or Trolley
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):

- BSSNII Senator II (31 units)
- BSSN Senator (16 units)
- BTRL (Trolley) (10 units)
- BHHD Heavy Duty (8 units)
- BACT Activity (1 units)

(66 K Units Total)

Total number of these vehicles: 66 K “Ricon” Wheelchair Lift Units Total

Make:
Model:
Model Year(s):
Inclusive dates of manufacture (month and year):
Body Style/Type (for non-passenger cars):
Other information necessary to describe these vehicles (e.g., VIN range, GVWR or class for trucks, displacement for motorcycles, and number of passengers for buses):
Total number of these vehicles:

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 7,485 S & K Series Units (2013) _____

The percentages of the recall population you estimate actually contain the defect or noncompliance: Ricon said that Supreme had 116 S & K Units on the recall list installed in 2013. I have accounted for 113 wheel chair lifts at this time from Ricon. Supreme received about 1.5% of the total units produced by Ricon in 2013.

Identify and describe how the recall population was determined (e.g., on what basis the recalled Models were selected and how the inclusive dates of manufacture were determined):

See Letter from Ricon Corp. (Subject: SS Recall Notification 14E-010)

Describe how the recall population is different from any similar vehicles not subject to this notification:

This recall notification addresses 116 Wheelchair Lifts (S and K Series Units) made by Ricon Corp (installed during 2013). Ricon states in the letter they provided created for this recall notification they state that they produced 7,485 S and K Wheelchair Lift Units (Total). Ricon produced a total of 356 S and K Units that were recall units.

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

Refer to Letter from Ricon Corp. (Subject: Safety Standard Recall Notification 14E – 010)

Describe the cause(s) of the defect or noncompliance condition.

See Letter from Ricon Corp. (Subject: SS Recall Notification 14E – 010)

Describe the safety consequence(s) of the defect or noncompliance condition.

See Letter from Ricon Corp (Subject: Safety Standard Recall Notification 14E-010)

Identify any warning(s) that may precede the defect or noncompliance condition.

See Letter from Ricon Corp (Subject: Safety Standard Recall Notification 14E – 010)

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

See Letter from Ricon Corp (Subject: Safety Standard Recall Notification 14E-010)

For noncompliance's, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

Refer to Letter from Ricon Corp (Subject: Safety Standard Recall Notification 14E – 010)

No test results have been provided from Ricon (Test Results are not needed)

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Through our records determine a list of Customers VIA letter contact instructing owners what to do (remedy). The

Information sent should instruct the owners to follow the bulletin guidelines form Ricon.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Supreme is attempting to supply the list of effected customers to Ricon by 5/16/2014. Ricon will need to notify customers. Ricon will be providing installation instructions and replacement parts for this recall effort.

Ricon will be issuing the quarterly report to the DOT for this recall notification (SS Recall Notification 14E-010).

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Supreme will ned to discuss the recall schedule with Ricon Corp.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Refer to Letter from Ricon Corp. (Safety Standard Recall Notification 14E – 010).

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.

