



April 21, 2014

Via E-Mail

Receipt Confirmation Requested

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Att: Recall Management Division (NVS-215)
1200 New Jersey Ave., S.E.
Washington, DC 20590

Re: Grand Design RV
Defect and Non-Compliance Report

Dear Ms. Lewis:

In accordance with 49 CFR Part 573, this report serves as notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration, that a defect related to motor vehicle safety exists in certain Fifth-Wheel Travel Trailers manufactured by Grand Design RV.

I. **Final Stage Manufacturer:**

Grand Design RV, LLC
11333 County Road 2
Middlebury, IN 46540
Vehicle Brand: Grand Design

Component Manufacturer:

Electrolux Home Products, Inc.
10200 David Taylor Drive
Charlotte, NC 28262
Contact: Chris Smith, Product Manager – Microwaves & Ventilation
Telephone: 980-236-2000

Contact Information for Inquiries:

Jerry McCarthy, Grand Design RV
11333 County Road 2
Middlebury, IN 46540
Telephone: 574-825-8000 x-2008 Fax: 574-825-9700
e:mail: jmccarthy@granddesignrv.com

II. **Identification of Recall Population & Size:**

The subject recall involves the following Fifth-Wheel travel trailers built by Grand Design RV:

Make: Grand Design

Model: Solitude 369RL & 305RE

Model Year: 2014

Production Dates: 2/21/13 to 7/24/13

VIN Range: 573FS3824E1100057 to 573FS3825E1100665

The total number of fifth-wheel travel trailers subject to this recall is 28, representing less than 5% of a total VIN population of 608 travel trailers.

Recall population was determined by the component serial number range provided by the component manufacturer, and by the component distributor which identified the date range of shipments of the subject component serial number range to Grand Design RV.

Recall population is different from similar vehicles within the build range because it includes only those vehicles that were built with an optional convection microwave.

III. **Description of Defect:**

It has been decided that certain Frigidaire Convection Microwave Models CFMV152CLB & CFMF154CLS manufactured between January 27, 2013 and April 10, 2013 in the serial number range KG30607951 through KG31600670 installed in the above listed vehicles may start operating without initiation and begin heating while unattended. If the microwave has contents stored within the internal cavity and the microwave begins heating the potential exists for smoke and/or fire inside the microwave.

IV. **Basis for Determining that a Defect Exists:**

Grand Design RV has received no reports of unintentional or unattended start-up of the subject Frigidaire Convection Microwave. We learned on 4/15/14 from industry trade publications and the NHTSA web site that other RV manufactures had issued recall notices on the subject component. Grand Design subsequently contacted our local distributor and Electrolux on 4/16/14 to confirm that we had purchased limited quantities of the convection microwave subject to recent recall.

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In discussing these events with Electrolux, we learned that the determined recall population may have a quality defect with the touch membrane/keypad causing one of the Easy Set Keys (1,2 or 3) to start the microwave for 1,2 or 3 minutes unintentionally or unattended. In the interest of public safety, Grand Design decided on 4/18/14 to conduct a campaign to notify owners and initiate inspection and repair of the subject convection microwaves.

V. **Remedy of Defect:**

Grand Design will launch a Recall Campaign to remedy the subject safety defect that involves owner notification, inspect & repair of the membrane/keypad component. The Owner Notification Letter will indicate to owner's that the defect will be corrected at no expense.

VI. **Owner Notification:**

Grand Design will notify owners of the fifth-wheel travel trailers of the safety defect beginning in May 2014 pending NHTSA approval. A draft copy of the Owner Notification Letter and mailing envelope will be provided to NHTSA within 30 days and prior to distribution.

VII. **Dealer Notification:**

Grand Design will notify its dealers of the safety defect at the same time as the Owner Notification Letter is distributed in May 2014. A draft copy of the Dealer Letter will be forwarded to NHTSA for approval within 30 days and prior to release. This letter will be mailed and transmitted electronically to all dealers.

VIII. **Quarterly Reporting Requirements:**

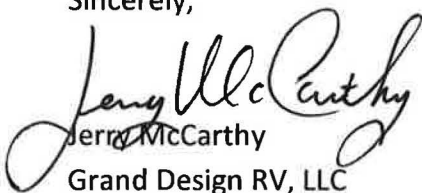
Grand Design will be filing quarterly reports as required by Title 49 Part 573.7 of the Code of Federal Regulations.

IX. **Campaign Number:**

Grand Design's internal number for this campaign is 910001.

If you need additional information pertaining to this safety defect notice please feel free to contact me at the phone number or e-mail address provided above.

Sincerely,


Jerry McCarthy
Grand Design RV, LLC