



April 17, 2014

Subject: Safety Recall (SC0378, Rear Conspicuity Treatment)

Attention:

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Submitted via Email

The following information is submitted in accordance with the requirements of 49 CFR Part 573.6 as it applies to a defect relating to motor vehicle safety.

573.6(c) (1)

Mack Trucks Inc. ("Mack Trucks")
7900 National Service Rd.
Greensboro, NC 27409

573.6(c) (2)

Certain vehicles manufactured from November 20, 2009 through January 27, 2014 with dual vertical exhaust

Models affected:
CXU: 2010 - 2015

The selection of vehicles was based on the vehicle model and exhaust configuration.

573.6(c) (3)

The total number of vehicles affected by the recall that were sold to customers in the United States is one thousand three hundred and forty two (1,342).

573.6(c) (4)

The percentage of the vehicles containing the defect is unknown.

573.6(c) (5)

The vertical white conspicuity reflectors on the back of the cab may be blocked by the exhaust. This is a non-compliance with section 8.2.4.2.1 of 49CFR571.108, which states “no more than 25% of their cumulative area may be obscured by vehicle equipment as determined in a rear orthogonal view.”

The safety risk is the back of the truck-tractor may be less visible when operating without a trailer in the dark.

Mack Trucks has not received reports of vehicle crashes as a result of this condition.

573.6 (c) (6)

Not applicable

573.6(c) (7)

Chronology of principle events that were the basis for the determination:

- 3/5/14 Mack Trucks manufacturing plant notifies Volvo Group North America Regulatory Affairs department of a potential non-compliance. Investigation opened
- 3/25/14 NHTSA informed of investigation
- 4/10/14 Product Safety Committee determines that a non-compliance exists
- 4/17/14 Safety-related defect report submitted to NHTSA

To date, Mack Trucks has not received any reports associated with this recall.

573.6(c) (8)

Mack Trucks will initiate a voluntary owner notification, and recall all affected vehicles. The number, which has been assigned to this recall by Mack Trucks, is SC0378.

The recall repair will consist of inspecting the vehicle for correct placement of the reflectors. Vehicles found with reflectors that are blocked will be addressed by adding two vertical white reflectors to the rear glass.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

A Safety Recall Alert will be released on April 23, 2014 informing dealers of the recall.

Owner letters are to be mailed within 60 days of this notice. An advance copy of the owner letter will be provided for NHTSA's review and approval prior to release.

If there are any questions regarding this information, please feel free to contact me.

Best Regards,

A handwritten signature in black ink, appearing to read "Tim LaFon", with a long horizontal line extending to the right.

Tim LaFon
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