

RECEIVED

By Recall Management Division at 2:49 pm, Apr 17, 2014

VIA CERTIFIED MAIL, RETURN RECEIPT REQUESTED, AND EMAIL

April 17, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave., S.E.
Washington, DC 20590

**Re: Recall Campaign
Rear Side Door Locks
Model Year 2014 BMW X5 SAV**

Dear Ms. Lewis:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of 1966 and 49 CFR Part 573.

Pursuant to Section 573.6(c), we submit the following information.

- | | |
|--------------------------|--|
| <u>Manufacturer:</u> | Bayerische Motoren Werke AG (BMW AG) |
| <u>Designated Agent:</u> | Samuel Campbell, III
Department Head, Safety Engineering and ITS
BMW of North America, LLC
200 Chestnut Ridge Rd. (Bldg. 150)
Woodcliff Lake, NJ 07677 |
- | | |
|----------------------------|--|
| <u>Make:</u> | BMW |
| <u>Model Year / Model:</u> | <u>Inclusive Dates of Manufacture:</u> |
| 2014 / X5 SAV | December 12, 2013 – March 10, 2014 |
- The number of vehicles affected is approximately 6,400.
- The percentage of vehicles estimated to contain the condition is approximately 50%.
- This recall involves the rear side door lock mechanism that was not manufactured to correct tolerances on vehicles equipped with the Soft Close Automatic (SCA) option. When the inside door handle is pulled, it could disengage a previously engaged child safety lock. It would then be possible upon a second pull of the door handle, for a rear seat occupant to open the door while the vehicle is parked or in motion, increasing the risk of injury.

Company
BMW of North America, LLC
BMW Group Company

Mailing address
PO Box 1227
Westwood, NJ
07675-1227

Office address
300 Chestnut Ridge Road
Woodcliff Lake, NJ
07677-7731

Telephone
(201) 307-4000

Fax
(201) 571-5479

Website
bmwusa.com



The name, business address, and telephone number of the supplier, and country of origin of the components, is:

Kiekert AG
Höseler Platz 2
42579 Heiligenhaus
Tel.: 49.2056.5.0

Country of Origin – Czech Republic

6. On March 5, 2014, BMW first became aware of this issue during audit testing on a vehicle built with the Soft Close Automatic (SCA) option. The child safety switch on the rear side door was able to be disengaged during actuation of the inside door handle. Immediately, the affected parts were sent to the supplier for analysis. On March 11, 2014, after examination and testing of the part, the supplier identified the root cause as the narrowing of the clearance between certain internal components of the locking system.

On March 12, 2014, the supplier determined from its component production records that the parts not produced to specification were built between October 28, 2013 and December 9, 2013. These parts are identifiable by date codes contained on the parts. However, it was not known which specific vehicles were manufactured with these parts.

Between March 17 and March 28, 2014, BMW internal reviews and analyses were conducted to confirm the defect in the affected parts and the parts production date range. Assembly plant documentation and quality control procedures were reviewed. It was determined that the supplier delivered defective parts to BMW between November 5, 2013 and December 12, 2013.

Production and manufacturing records were examined in order to determine the number and production range of potentially affected vehicles.

On April 10, 2014, BMW decided to conduct a voluntary recall.

BMW has not received any reports, nor is BMW otherwise aware, of any accidents or injuries related to this issue.

7. Not applicable.
8. The rear side door locks will be inspected and, if the parts were produced during the specified date range, the locks will be replaced.

BMW expects to begin and complete dealer notification in April 2014. BMW expects to begin and complete owner notification in May 2014.

9. Not applicable.

10. A copy of the Service Bulletin will be submitted when available. A draft copy of the owner notification letter will be submitted when available.
11. Not applicable.

Sincerely,

BMW OF NORTH AMERICA, LLC

A handwritten signature in black ink, appearing to read "S. Campbell". The signature is fluid and cursive, with the first letter of each name being capitalized and prominent.

Sam Campbell
Department Head
Safety Engineering and Intelligent Transportation Systems