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By Recall Management Division at 12:09 pm, Apr 08, 2014

14V-186
(6 pages)

Safety Defect and Noncompliance Report Guide for Vehicles

PART 573 Defect and Noncompliance Report

Date: _____

This report serves as DUECO Inc.'s notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a defect related to motor vehicle safety exists in certain utility vehicles manufactured from 2008 thru 2013. DUECO Inc. decided that this defect existed in these vehicles on April 1st, 2014.

I. Manufacturer, Designated Agent, and Other Chain of Distribution Information

Manufacturer's corporate name: DUECO Inc.

Vehicle brand or trademark name owner(s) (where applicable): N/A

Designated Agent (imported vehicles): Michael Johnson

Reference the attached letter from Sure Power, a supplier to DUECO Inc. in regards to the specifics of the defect. Also reference the attached listing of trucks that were manufactured and, according to our records, were delivered with the defective component installed.

If this notification concerns a defective or noncompliant component that the above identified manufacturer did not manufacture, identify that component and provide the name, address, and phone number of the manufacturer of the component (if this manufacturer is unknown, provide this information as to the supplier of the component):

The Manufacturer of the defective component is as follows:

Sure Power Inc.
10189 SW Avery St.
Tualatin, OR 97602
Attn: Jess Bergers

Part Number of defective component: Sure Power Part Number: 12025C00 DC-DC Converter
DUECO Part number 23949

Manufacturer's assigned campaign number (where applicable): 13E-050

II. Identification of the Recall Population and Its Size

Complete the tables below for each group of vehicles subject to this notification.

Additional tables may be necessary where there are more than three groups subject to a notification.

Reference the attached listing of DUECO customers for vehicles impacted by the recall.

Provide the following information as to all the groups of vehicles:

Grand total number of vehicles: 34

The percentage of the recall population you estimate actually contain the defect or noncompliance: 100%

Describe how the recall population is different from any similar vehicles not subject to this notification:

III. Description of the Defect or Noncompliance and Chronology of Events

Describe the defect or noncompliance, including a summary and detailed description of the nature and physical location (if appropriate) of the defect or noncompliance. Graphic aids should be provided where necessary.

Describe the cause(s) of the defect or noncompliance condition.

Identify and describe how the recall population was determined (e.g., on what basis the recalled
Describe the safety consequence(s) of the defect or noncompliance condition):

Identify any warning(s) that may precede the defect or noncompliance condition.

For defects, provide a dated, chronological summary of all the principle events that were the basis for the determination that the defect is related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information such as numbers of crashes, injuries and fatalities.

For noncompliances, identify the test results and other information considered in determining the existence of the noncompliance, and provide the date of each test and observation indicative of that noncompliance.

IV. The Remedy Program and Its Schedule

Describe the program for remedying the defect or noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the defect or noncompliance before receiving the manufacturer's notification concerning that defect or noncompliance. Also include, where applicable, details with dates concerning any production remedy that was conducted or will be conducted.

Provide the estimated date(s) on which owner and purchaser notifications will be issued and the estimated date(s) for completion of those notifications.

Provide the estimated date(s) on which dealer and distributor notifications will be issued and the estimated date(s) for completion of those notifications.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

******* IMPORTANT REMINDERS *******

A DRAFT version of the letter that the manufacturer intends to mail to owners and purchasers notifying them of the defect and/or noncompliance must be submitted to NHTSA at least five Federal Government business days before those letters are issued. In addition, it is recommended that the draft version of the letter that the manufacturer intends to send to its dealers and distributors concerning the defect and/or noncompliance also be submitted for review. For prompt receipt and review, drafts may be submitted to the attention of the Recall Management Division (NVS-215) via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov.

A representative copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, dealer, or purchaser, must be submitted to NHTSA no later than five days after they are initially sent. This requirement applies both to the final version of the notification letter that is sent to owners and purchasers, as well as the final version that is sent to dealers and distributors. It also includes any follow-up notifications issued concerning a recall. The representative copies of the letters sent to owners and purchasers, and dealers and distributors, must be submitted via certified mail. It is strongly recommended, however, that additional representative copies be submitted via facsimile on (202) 366-7882, or email to RMD.ODI@dot.gov, so that the submission can be more promptly reviewed. All submissions should be conspicuously labeled with the appropriate NHTSA-assigned recall number.