



March 31, 2014

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Crossroads RV
Defect and Non-Compliance Report

Dear Ms. Lewis:

In accordance with Part 573 of Title 49 of the Code of Federal Regulations, we are hereby notifying the National Highway Traffic Safety Administration that certain trailers manufactured by Crossroads RV (Crossroads) were built with a defect that has been determined to be safety related.

- A. Recall Population and Vehicle Identification. The trailers built with the safety defect are as follows:

<u>Brand Name</u>	<u>Model Name</u>	<u>Model Years Affected</u>
Crossroads	Sunset Trail	2015
Crossroads	Zinger	2015
Crossroads	ReZerve	2015

These trailers were built between February 20, 2014 and February 28, 2014. The total number of trailers subject to this recall campaign is 12.

- B. Description of Defect. It has been decided that the vehicles listed above may have a material quality defect in the frame spring hangers causing the material to be brittle and subject to fracture under stress. If the hanger has the defect, it may fail during travel leading to an increased loss of control and vehicle crash.
- C. Basis for Determining that a Defect Exists.

February 28, 2014 - Crossroads received a notification from Lippert Components that the spring hanger in question had failed during routine installation of axles components.

March 19, 2014 – The conclusion of the investigation into the cause of the hanger failure determined the population identified may have a quality defect with the materials used to produce the spring hanger. The defect is not known to exist with all of spring hangers in the population.

Manufacturer: Lippert Components, Inc. 1701 Century Dr, Goshen, IN 46528
Contact: Mike Becker, Customer Service Manager

- D. Remedying of Defect. The remedy is to inspect the spring hanger and replace if the defect exists.
- E. Owner Notifications. Crossroads will notify owners of the trailers of the safety defect beginning in April pending NHTSA approval. The Owner's notification letter is attached for approval.
- F. Dealer Notifications: Crossroads will notify its dealers of the safety defect. The Dealer's letter will be forwarded shortly for approval. This letter will be transmitted electronically to the Crossroads dealer population.
- G. Quarterly Reporting Requirements. Crossroads will be filing quarterly reports as required by Part 573.7 of Title 49 the Code of Federal Regulations.
- H. Campaign Number. Crossroads will use the number as assigned by NHTSA.

The enclosed information should comply with the NHTSA regulations and satisfy the obligations of Crossroads with respect to this recall campaign. If you need any additional information regarding the participation of Crossroads in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363 or contact Jim Izbicki at Crossroads directly at (260) 593-4390.

Sincerely,



David M. Mihalick
Thor Industries
Standards Compliance Manager