



PO Box 2000 Goshen, IN 46527

March 26, 2014

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Ms. Lewis:

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

A. Recall Population and Vehicle Identification. The population includes frames built with a 4¼ spring hanger, with a build date of 2/13/2014 to 2/24/2014 manufactured by Lippert Components at their plant in Goshen Indiana. A total of 252 units were built with the suspect hanger. 220 were inspected prior to shipment from Keystone to the dealer. Out of the 220 units 213 have been inspected and cleared and no repairs were required. 7 units were inspected and found to have a defective hanger requiring replacement. The 32 VIN's listed below were shipped and will require inspection and/or remedy.

Product Brands	Number of Vehicles
2014 Keystone Summerland Travel Trailer: VIN's: 4YDT25725E3 [REDACTED], 4YDT25727E3 [REDACTED], 4YDT25725E3 [REDACTED], 4YDT25727E3 [REDACTED], 4YDT25729E3 [REDACTED], 4YDT26729E3 [REDACTED], 4YDT26720E3 [REDACTED], 4YDT26722E3 [REDACTED], 4YDT2672XE3 [REDACTED]	9
2014 Keystone Springdale Travel Trailer: VIN's: 4YDT26620E3 [REDACTED], 4YDT26626E3 [REDACTED], 4YDT26621E3 [REDACTED], 4YDT26628E3 [REDACTED], 4YDT26621E3 [REDACTED], 4YDT29323E3 [REDACTED], 4YDT29325E3 [REDACTED], 4YDT29329E3 [REDACTED], 4YDT29322E3 [REDACTED], 4YDT2932XE3 [REDACTED], 4YDT29321E3 [REDACTED]	11
2014 Keystone Springdale Fifth Wheel: VIN's: 4YDF25322E3 [REDACTED], 4YDF25329E3 [REDACTED], 4YDF25322E3 [REDACTED], 4YDF25324E3 [REDACTED]	4

2014 Keystone Bullet Travel Trailer:	7
VIN's: 4YDT23023ED [REDACTED], 4YDT23020ED [REDACTED], 4YDT31029ED [REDACTED], 4YDT31024ED [REDACTED], 4YDT31022ED [REDACTED], 4YDT25126ED [REDACTED], 4YDT30R26ED [REDACTED]	
2014 Keystone Cougar Fifth Wheel:	1
VIN: 4YDF32724E2 [REDACTED]	
Total number of vehicles subject to this campaign is:	32

B. Description of Defect. It has been decided that the vehicles listed above may have a material quality defect in the frame spring hangers causing the material to be brittle and subject to fracture under stress. If the hanger has the defect, it may fail during travel leading to an increased risk of loss of control and vehicle crash.

C. Basis for Determining that a Defect Exists.

February 28, 2014 - Keystone received a notification from Lippert Components that the spring hanger in question had failed during routine installation of axles components.

March 19, 2014 – The conclusion of the investigation into the cause of the hanger failure determined the population identified may have a quality defect with the materials used to produce the spring hanger. The defect is not known to exist with all of spring hangers in the population.

Manufacturer: Lippert Components, Inc. 1701 Century Dr, Goshen, IN 46528

Contact: Mike Becker, Customer Service Manager

D. Remedying of Defect. The remedy is to inspect the spring hanger and replace if the defect exists.

E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in April 2014 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.

F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.

G. Campaign Number. Keystone's identification code for this recall is 14-205.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager