



March 21, 2014

**VIA E-MAIL  
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Attn: Recall Management Division (NVS-215)  
1200 New Jersey Ave. S.E.  
Washington, DC 20590

Re: Keystone RV Company  
Defect and Non-Compliance Report

Dear Ms. Lewis:

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

- A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone and Dutchmen Manufacturing, a division of Keystone RV Company.

2014 Keystone Alpine Fifth Wheels

VIN Range:

2014: 4YDF35321EE780061 - 4YDF3492XEE780092

Production Dates: 4/18/2013 – 4/30/2013

2014 Keystone Big Sky Fifth Wheels

VIN Range:

2014: 4YDF37824EA710002 - 4YDF38228EA710003

Production Dates: 10/23/2013 – 12/16/2013

2014 Keystone Fuzion Fifth Wheels

VIN Range:

2014: 4YDF39032EF810828 - 4YDF33127EF811301

Production Dates: 8/23/2013 – 1/9/2014

2013 – 2014 Keystone Montana Fifth Wheels

VIN Ranges:

2013: 4YDF3752XD4702214 - 4YDF35820D4702416

2014: 4YDF38524E4700000 - 4YDF37223E4700567

Production Dates: 3/12/2013 – 6/20/2013

2014 Dutchmen Infinity Fifth Wheels  
VIN Range: 47CFNFV26EX810352 - 47CFNFV2XEX810368  
Production Dates: 5/24/2013 – 6/7/2013

2014 Dutchmen Voltage Fifth Wheels  
VIN Range: 47CFVTV34EC663950 - 47CFVTV34EC664712  
Production Dates: 4/11/2013 – 9/3/2013

The total number of vehicles subject to this recall campaign is: 1957

- B. Description of Defect. It has been decided that certain Frigidaire Models CFMV152CLB & CFMV154CLS manufactured between Jan. 27, 2013 and April 10, 2013 with serial range of KG30607951 through KG31600670 installed in the vehicles listed above may self start and begin heating while unattended. If the microwave has something stored in the cavity and the microwave begins heating the contents while unattended, there exists a risk of smoke or fire inside the microwave. If nothing is in the microwave, there is no risk of smoke or fire due to this defect.
- C. Basis for Determining that a Defect Exists.  
October 2013 – March 2014. Keystone received several reports of Frigidaire Convection Microwaves that would begin heating while unattended. None of the incidents reported any fires external to the microwave, or personal injury. In cases where the microwave is empty no adverse consequence resulted. In some cases on unsold units, the packing material included with the microwave ignited. The fire was fully contained within the microwave. An investigation into the cause of the unintended operation of the microwave determined the population identified may have a quality defect with the touch membrane/keypad causing one of the three Easy Set Keys (1, 2, 3 – instant key settings) to engage the microwave for either 1, 2, or 3 minutes and then shut off. The defect is not known to exist with all of the microwaves in the population.  
March 12, 2014. Out of the abundance of caution, Keystone in conjunction with Electrolux, decided to conduct a campaign to notify the owners of the microwaves and repair the membrane/keypad.  
Manufacturer: Electrolux Home Products, Inc. 10200 David Taylor Drive Charlotte, NC 28262  
Contact: Chris Smith, Product Manager – Microwaves and Ventilation
- D. Remedying of Defect. The remedy is to repair the membrane/keypad component.
- E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in April 2014 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.
- F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.
- G. Campaign Number. Keystone's identification code for this recall is 14-204.

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If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus  
Keystone RV Company  
Technical Manager