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14V-120
(2 pages)

PO Box 2000 Goshen, IN 46527

March 11, 2014

**VIA E-MAIL
RECEIPT CONFIRMATION REQUESTED**

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave. S.E.
Washington, DC 20590

Re: Keystone RV Company
Defect and Non-Compliance Report

Dear Ms. Lewis:

Keystone RV Company ("Keystone") has decided that a defect which relates to motor vehicle safety exists in the recreational vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

A. Recall Population and Vehicle Identification. The recall population includes the following product brands manufactured by Keystone.

Product Brands	Number of Vehicles
2014 Cougar, Springdale, Hideout, Passport, Bullet Fifth Wheels and Travel Trailers Manufactured in Pendleton, Oregon VIN Ranges:	
Cougar 4YDT24R25EC506395 - 4YDT31S29EC506888	184
Springdale 4YDT2252XEG103032 - 4YDT22528EG103384	179
Hideout 4YDT22R26EN203747 - 4YDT28B28EN204539	201
Bullet 4YDT27220EX423459 - 4YDT24823EX424000	68
Passport 4YDT19521EX413372 - 4YDT23826EX413731	76
Production Dates: 1/13/2014 – 2/12/2014	

The total number of vehicles subject to this recall campaign is: 708

B. Description of Defect. It has been decided that 3500 and 4400 pound capacity axles manufactured by AL-KO AXIS, Inc. in La Grande, Oregon between the dates of January 13, 2014 thru January 27, 2014 may not have sufficient lubrication applied to the inner wheel bearing. The axles were installed on the Keystone vehicles listed above. If the wheel bearing does not have sufficient lubrication, the wheel bearing and hub assembly will become hot and smoke will come from the overheated assembly. If the vehicle continues to be towed with an overheated bearing, it will lead to an increased risk of wheel separation from the vehicle, property damage and vehicle crash.

C. Basis for Determining that a Defect Exists.

February 3 – 15, 2014 Seven wheel bearing failures were reported by transport drivers delivering the vehicles from Keystone to the dealer. As a result of the failures, a hold was placed on any vehicles with the suspect axles.

February 17 – March 3, 2014 An investigation into the failures was conducted to determine the cause and scope. It was determined an intermittent failure in the machine that supplies grease to the axle hub would cause some axle assemblies to not be supplied with the correct amount of bearing lubrication. All axles manufactured during the time the machine was malfunctioning are included in the recall.

Manufacturer: AL-KO AXIS, Inc. 21608 Protecta Drive Elkhart, IN 46516

Contact: Cory Suiter, Warranty Department Manager

D. Remedying of Defect. The remedy is to inspect the axle hub to determine if the bearing has the correct lubrication and if not, determine if the bearing has been damaged and replace the bearing if necessary and apply the correct amount of lubrication.

E. Owner Notifications. Keystone will notify the owners of the recreational vehicles by letter beginning in March 2014 pending NHTSA approval. A final copy of the owner letter will also be provided to NHTSA, along with the dealer repair procedures.

F. Quarterly Reporting Requirements. Keystone will be filing quarterly reports in connection with this recall campaign.

G. Campaign Number. Keystone's identification code for this recall is 14-202.

If you need any additional information regarding this recall campaign, please feel free to contact me at 574-537-3925.

Sincerely,

Garett Carolus
Keystone RV Company
Technical Manager