



March 17, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors to conduct a safety related recall for some 2008 – 2009 and all 2010 - 2013 model year Buick Enclave, GMC Acadia vehicles, some 2009 and all 2010 - 2013 model year Chevrolet Traverse vehicles, and some 2008 – 2009 and all 2010 model year Saturn Outlook vehicles. Vehicles repaired as part of Customer Satisfaction Campaign 10085 and Special Coverage 10335 have already had the subject condition repaired and therefore are not included in the safety recall.

573.6(c)(1): General Motors Company: Buick, Chevrolet, GMC and Saturn Brands

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that a defect which relates to motor vehicle safety exists in some 2008 – 2009 and all 2010 - 2013 model year Buick Enclave, GMC Acadia vehicles, some 2009 and all 2010 - 2013 model year Chevrolet Traverse vehicles, and some 2008 – 2009 and all 2010 model year Saturn Outlook vehicles..

Corrosion and/or loose crimps in the driver and passenger seat mounted side impact airbag (SIAB) wiring harness connectors can cause an increase in resistance. The airbag sensing system will interpret an increase in resistance as a fault. A fault will illuminate the airbag readiness light on the instrument cluster and a "SERVICE AIR BAG" message in the Driver Information Center (DIC), and set a Diagnostic Trouble Code (DTC). At first, at lower levels of resistance, the light and DIC message may be intermittent and the airbags and pretensioners will still deploy. Over time, the resistance may reach a level where the SIABs, front center side airbag, if equipped, and pretensioners will not deploy in a crash.

573.6(c)(6): The issue was presented to the Field Performance Evaluation Review Committee, and on March 14 and March 16, 2014, the Executive Field Action Decision Committee decided to conduct a safety recall. General Motors will be submitting a supplemental chronology within two weeks.



573.6(c)(8): Dealers will remove the driver and passenger SIAB wiring harness connectors and splice and solder the wires together. GM will provide the dealer bulletin and owner letter mail dates when available.

Pursuant to 577.11, GM will provide reimbursement to owners for repairs completed on or before ten days after the owner mailing is completed, according to the plan submitted on May 23, 2013.

573.6(c)(10): GM will provide copies of the dealer bulletin and owner letter under separate cover.

573.6(c)(11): GM's assigned recall number is 14030.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with a large initial "M" and a stylized "B" at the end.

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

14030
Attachment

573.6(c)(2),(3),(4)

**VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
 PLUS INCLUSIVE DATES OF MANUFACTURE**

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Chevrolet	RV	2009	74,332	06/06/2008	07/30/2009	Traverse	*
Chevrolet	RV	2010	82,719	05/01/2009	06/04/2010	Traverse	"
Chevrolet	RV	2011	128,819	04/15/2010	06/24/2011	Traverse	"
Chevrolet	RV	2012	117,452	04/12/2011	10/04/2012	Traverse	"
Chevrolet	RV	2013	62,891	08/06/2012	05/30/2013	Traverse	"
Buick	RV	2008	30,292	01/23/2007	07/18/2008	Enclave	"
Buick	RV	2009	37,028	04/14/2008	06/19/2009	Enclave	"
Buick	RV	2010	48,102	04/22/2009	06/04/2010	Enclave	"
Buick	RV	2011	69,869	04/15/2010	06/24/2011	Enclave	"
Buick	RV	2012	70,051	04/20/2011	10/04/2012	Enclave	"
Buick	RV	2013	38,531	08/07/2012	05/30/2013	Enclave	"
GMC	RV	2008	37,603	04/19/2007	07/18/2008	Acadia	"
GMC	RV	2009	44,644	04/15/2008	06/19/2009	Acadia	"
GMC	RV	2010	56,769	04/22/2009	06/04/2010	Acadia	"
GMC	RV	2011	87,546	04/15/2010	06/24/2011	Acadia	"
GMC	RV	2012	102,991	04/12/2011	10/04/2012	Acadia	"
GMC	RV	2013	53,598	08/08/2012	05/30/2013	Acadia	"
Saturn	RV	2008	15,075	04/10/2007	07/18/2008	Outlook	"
Saturn	RV	2009	14,461	04/14/2008	06/19/2009	Outlook	"
Saturn	RV	2010	3,634	04/22/2009	03/18/2010	Outlook	"
GM Total:			1,176,407				

* All involved vehicles will be corrected as necessary.

Vehicles repaired as part of Customer Satisfaction Campaign 10085 and special coverage 10335 have already had the subject condition repaired and therefore are not included in the safety recall.

573.6(c)(2)(iv):

The manufacturers of the subject wiring harness are:

Model years 2008 - 2012

Hamlin Electronics
612 East Lake St.
Lake Mills, WI 53551
(920) 648-2311
Country of origin: Will be supplemented.

Model year 2013

Yazaki North America Inc.
6801 Haggerty Rd.
Canton, MI 48187
(734) 983-4234
Country of origin: Nicaragua.

14030