



March 17, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE – Room W45-306
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance recall involving 2009-2014 model year Chevrolet Express and GMC Savana vehicles as described below.

573.6(c)(1): Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that 2009-2014 model year Chevrolet Express and GMC Savana vehicles with a GVWR of 10,000 pounds and below equipped with front passenger air bags fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 201, Occupant Protection in Interior Impact. On these vehicles, during a frontal impact below the air bag deployment threshold, if an unrestrained front passenger head hits the instrument panel above where the passenger airbag is located, it may decelerate at a rate exceeding the requirements of FMVSS 201, resulting in a greater risk of injury.

573.6(c)(7): The Issue was presented to the Field Performance Evaluation Review Committee and on March 11, 2014, the Executive Field Action Decision Committee decided to conduct a noncompliance recall of the involved heavy-duty vehicles and requested additional review and analysis of light-duty vehicle test results.

On March 12, 2014, the analysis of light-duty vehicle test results was reviewed with the EFADC and it was decided to add the light-duty vehicles to the noncompliance recall population. General Motors will be submitting a supplemental chronology within two weeks.

573.6(c)(8): GM will provide the dealer repair when available.

GM will provide the dealer bulletin and owner letter mail dates when available.

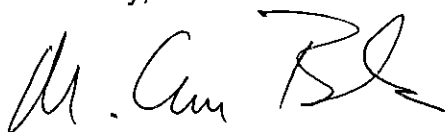
Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because this remedy was not previously known to or available from dealers or other service providers.



573.6(c)(10): GM will provide the dealer bulletin and owner letter when available under separate cover.

573.6(c)(11): GM's assigned recall number is 14082.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is fluid and cursive, with the first name "M." and the last name "Benavides" clearly distinguishable.

M. Carmen Benavides, Director
Product Investigations and Safety Regulations

573.6(c)(2)(3)(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE

| <u>MAKE</u> | <u>MODEL SERIES</u> | <u>MODEL YEAR</u> | <u>NUMBER INVOLVED</u> | <u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u> | | <u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u> | <u>EST. NO. W/CONDITION</u> |
|-------------|---------------------|-------------------|------------------------|--|------------|--|-----------------------------|
| Chevrolet | G | 2009 | 17,326 | 01/27/2009 | 06/10/2009 | Express | * |
| Chevrolet | G | 2010 | 43,430 | 05/05/2009 | 09/01/2010 | Express | " |
| Chevrolet | G | 2011 | 46,628 | 06/15/2010 | 08/17/2011 | Express | " |
| Chevrolet | G | 2012 | 57,031 | 05/31/2011 | 07/13/2012 | Express | " |
| Chevrolet | G | 2013 | 51,378 | 05/14/2012 | 06/18/2013 | Express | " |
| Chevrolet | G | 2014 | 32,953 | 04/18/2013 | 03/07/2014 | Express | " |
| GMC | G | 2009 | 2,163 | 01/27/2009 | 06/10/2009 | Savana | " |
| GMC | G | 2010 | 8,375 | 05/05/2009 | 09/01/2010 | Savana | " |
| GMC | G | 2011 | 9,119 | 06/15/2010 | 08/17/2011 | Savana | " |
| GMC | G | 2012 | 11,178 | 06/28/2011 | 07/13/2012 | Savana | " |
| GMC | G | 2013 | 10,864 | 06/06/2012 | 06/18/2013 | Savana | " |
| GMC | G | 2014 | 12,568 | 04/15/2013 | 03/06/2014 | Savana | " |
| GM Total: | | | 303,013 | | | | |

* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Not applicable – this is a vehicle integration issue.