

February 28, 2014

Jennifer Timian
Chief, Recall Management Division
Office of Defect Investigations
National Highway Traffic Safety Administration (NSA-10)
1200 New Jersey Avenue, S.E.
Washington, D.C, 20950
Submitted via Email to rmd.odi@dot.gov

Subject: Recall Campaign **SR14_10**
Battery Cable Crimps

Dear Jennifer,

On behalf of Prevost, I want to inform you that we have determined that a safety related defect exists on certain battery cables used on Prevost vehicles. Therefore, Prevost will release a voluntary safety recall to address the vehicles that were manufactured with a suspect battery cable. The details are provided in the pages that follow.

Owner notification letters will be sent no later than 60 days from the time of this notice.

Please feel free to contact me if you have any questions.

Best regards,



Tim LaFon
Vice President, Regulatory Affairs
Volvo Group North America, LLC.
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Greensboro, NC 27409
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Defect Report

Recall Campaign Number
Subject:

Prevost SR14-10
Battery Cable Crimps

Manufacturer:

Prevost a division of Volvo Group Canada, Inc. ("Prevost")

Models/ Model Years:

Certain Model Year 2013 and 2014 Coaches manufactured with KALAS battery cables.

Recall Population:

The models and model years affected are as follows:

- 2013 and 2014 H3-45 VIP
- 2014 H3-45
- 2014 H3-41

The total number of vehicles affected by the recall is approximately fifty-nine (59) that were imported into the United States.

The affected vehicles were identified based on model, build date, and component part number.

The percentage of the vehicles containing the defect is unknown.

Description of the Defect

Insulation at the crimped terminal ends may not have been stripped back on the power cable to Engine Electronic Control Unit. As a result, the connection may be lost, which may cause the engine to shut down and increase the risk of a vehicle crash.

There have been no reports of vehicle crashes associated with this defect; therefore, Prevost considers this as a proactive measure to protect the public and Prevost's customers from risk of personal injury.

Chronology:

- 11/27/13 NHTSA requests information on Prevost field report
- 11/27/13 Prevost notifies Volvo Group Regulatory Affairs department of inquiry. Volvo Group Regulatory Affairs opens an investigation
- 12/18/13 Volvo Group Regulatory Affairs department presents preliminary information to NHTSA
- 2/12/13 Investigation complete.
- 2/20/14 Information presented to Product Safety Committee. Product Safety Committee determines that a safety-related defect exists
- 2/28/14 Prevost notifies the National Highway Traffic Safety Administration of the safety-related defect

To date, there is one field report. There have been no reports of vehicle crashes or personal injury.

Description of the Remedy

The recall repair will involve inspection of the cable and replacement if required.

Reimbursement for cost incurred by the owner for “prenotification remedies” will be addressed on a case-by-case basis according to the Volvo Group North America’s “General Plan for Reimbursement of Pre-notification Remedies” which was published October 28, 2013.

Recall Communications

Owner notification will occur within 60 days of this notice. An advanced copy of the owner notification letter will be submitted for review and approval prior to release.