

**RECEIVED**

By Recall Management division at 7:36 am, Feb 21, 2014

February 20, 2014

Ms. Nancy Lewis  
Associate Administrator for Enforcement  
National Highway Traffic Safety Administration  
Recall Management Division (NVS-215)  
1200 New Jersey Avenue, SE – Room W45-306  
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR 573.6 as it applies to a determination by General Motors of a noncompliance involving 2014 model year Buick Regal, Lacrosse, Verano, Enclave; Chevrolet Cruze, Impala, Malibu, Traverse and GMC Acadia vehicles.

573.6(c)(1): Buick, Chevrolet and GMC Brands of General Motors Company

573.6(c)(2)(3)(4): This information is shown on the attached sheet.

573.6(c)(5): General Motors has decided that certain 2014 model year Buick Enclave, LaCrosse, Regal, Verano; Chevrolet Cruze, Impala, Malibu, Traverse; and GMC Acadia vehicles equipped with automatic transmissions, may fail to conform to Federal Motor Vehicle Safety Standard 102 for Transmission Shift Lever Sequence Starter Interlock, and Transmission Braking Effect or Federal Motor Vehicle Safety Standard 114 for Theft Protection and Rollaway Prevention. On these vehicles, one end of the transmission shift cable adjuster body has four legs that snap over a ball stud on the transmission shift lever. One or more of these legs may have been fractured during installation. If any of the legs are fractured, the transmission shift cable adjuster body could potentially become disengaged from the transmission shift lever. The transmission could then not be shifted via the shift lever and the transmission may not be in the same gear shift position as is indicated on the visible PRNDL. If the shift cable adjuster body becomes disengaged while driving, upon stopping the vehicle, a driver could move the transmission range selector lever to the PARK position and remove the key, without the transmission being in PARK. If the parking brake is not set, the vehicle could roll and a vehicle crash could occur without prior warning.

573.6(c)(7): On January 31, 2014, a Production Trial Run (PTR) for the new shift cable adjuster body was completed on three 2015 Manufacturing Vehicle Build (MVB) non-saleable vehicles and a leg on one of the new shift cable adjuster clips fractured during installation. The supplier was contacted and retrieved the part to investigate. On February 6, 2014, the supplier also fractured an attachment leg on the new component at their facility. The new part was scheduled to go into production at various assembly plants starting on February 10, 2014.



On February 11, 2014, a Product Investigations Engineer was assigned to investigate. On February 12, 2014, the Investigator reviewed the condition and the potential effect on vehicle performance which suggested that there may be a potential noncompliance. A logistics hold was placed on all vehicles identified to have the new shift cable clip on February 12, 2014. On February 13, 2014, a stop sale order was placed on all vehicles in the identified population.

The Issue was presented to the Field Performance Evaluation Review Committee and on February 18, 2014, the Executive Field Action Decision Committee decided to conduct a noncompliance recall.

573.6(c)(8): The dealers will inspect, and if necessary, replace the factory installed white shift cable adjuster body and black lock clip with a black shift cable adjuster body and white lock clip.

GM sent the dealer bulletin on February 19, 2014 and will provide the owner letter mail date when available.

Pursuant to 577.11(e), GM does not plan to provide notice about reimbursement to owners because all involved vehicles are covered under the new vehicle warranty.

573.6(c)(10): GM sent the dealer bulletin to NHTSA on February 19, 2014 and will provide the owner letter when available.

573.6(c)(11): GM's assigned recall number is 14048.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Carmen Benavides". The signature is stylized and written in cursive.

M. Carmen Benavides, Director  
Product Investigations and Safety Regulations

573.6(c)(2)(3)(4)

**VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR  
 PLUS INCLUSIVE DATES OF MANUFACTURE**

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Buick	G	2014	40	02/04/2014	02/11/2014	Regal	*
Buick	W	2014	18	01/23/2014	02/03/2014	LaCrosse	"
Buick	P	2014	22	01/21/2014	02/04/2014	Verano	"
Buick	RV	2014	12	02/07/2014	02/07/2014	Enclave	"
Chevrolet	W	2014	74	01/27/2014	02/07/2014	Impala	"
Chevrolet	1	2014	47	01/23/2014	02/03/2014	Malibu	"
Chevrolet	P	2014	116	01/31/2014	02/12/2014	Cruze	"
Chevrolet	RV	2014	15	02/07/2014	02/07/2014	Traverse	"
GMC	RV	2014	8	02/07/2014	02/07/2014	Acadia	"
GM Total:			352				

\* All involved vehicles will be corrected as necessary.

573.6(c)(2)(iv): Kongsberg Driveline Systems  
 Transformacion Avenue #512  
 Industrial Park FINSA  
 Nuevo Laredo, Tamaulipas, Mexico 88275  
 Phone Number: 001-52-867-7116700

573.6(c)(2)(3)(4)

VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR  
PLUS INCLUSIVE DATES OF MANUFACTURE

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Buick	G	2014	40	02/04/2014	02/11/2014	Regal	*
Buick	W	2014	18	01/23/2014	02/03/2014	LaCrosse	"
Buick	P	2014	21	01/21/2014	02/04/2014	Verano	"
Buick	RV	2014	12	02/07/2014	02/07/2014	Enclave	"
Chevrolet	W	2014	74	01/27/2014	02/07/2014	Impala	"
Chevrolet	1	2014	47	01/23/2014	02/03/2014	Malibu	"
Chevrolet	P	2014	116	01/31/2014	02/12/2014	Cruze	"
Chevrolet	RV	2014	14	02/07/2014	02/07/2014	Traverse	"
GMC	RV	2014	8	02/07/2014	02/07/2014	Acadia	"
		Total:	350				
		Service Parts:	5				
		GM Total:	355				

\* All involved vehicles will be corrected as necessary.

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 Transformacion Avenue #512  
 Industrial Park FINSA  
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14048

Revisions 2-28-14:

One Verano and one Traverse were repaired at the assembly plant prior to shipment.  
 Five vehicles were found to be serviced with defective parts.