



February 4, 2014

Ms. Nancy Lummen Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Recall Management Division (NVS-215)
Room: W48-302
1200 New Jersey Ave. SE
Washington, DC 20590

Dear Ms. Lewis:

The following information is submitted pursuant to the requirements of 49 CFR Part 573.6, Defect and Noncompliance Reports, which contains details of a safety defect in vehicles as determined by Chrysler Group LLC.

573.6(c)(1): Manufacturer's Name, Brand Name

Chrysler Group LLC, RAM

573.6(c)(2)(i): Identification of Affected Vehicles

Make(s)	Model(s)	Model Year(s)	Inclusive Dates of Manufacture
RAM	ProMaster	2014	July 1, 2013 to December 10, 2013

The determination of the recall population is described in Section 573.6(c)(6).

573.6(c)(2)(iv): Component manufacturer name, address, telephone number, and country of origin:

N/A

573.6(c)(3): Potentially Affected Vehicle Population

7,935 (estimated)

573.6(c)(4): Percentage of Affected Vehicles

100% (estimated)

573 REPORT FOR CHRYSLER GROUP LLC

Page 2

573.6(c)(5): Description of Defect or Noncompliance

Some 2014 RAM ProMaster vehicles may experience a stuck accelerator pedal in the wide open throttle (WOT) position if the driver applies an angled downward force to the accelerator pedal. Chrysler determined the root cause of the concerned condition to be the combination of a small diameter and low friction finish on the stopper and the allowance of pedal lateral deflection under an angled downward force, which may result in a condition as described.

573.6(c)(6): Chronology of Principal Events Leading to Determination of a Safety Defect

- On December 6, 2013, the Chrysler engineering team started a review, analysis, and evaluation of a stuck accelerator pedal discovered during third party testing on December 5, 2013 with the ProMaster at Chrysler Chelsea Proving Ground.
- On December 9, 2013, Chrysler opened an investigation.
- On December 12, 2013, Chrysler confirmed the concerned condition by duplication.
- The 2014 MY ProMaster is equipped with an Electronic Throttle Control (ETC) system, utilizing "Smart Pedal" technology that allows a brake pedal input to override the throttle control system. Activation of "Smart Pedal" illuminates the ETC light to warn the driver.
- On December 19, 2013, a read across analysis for all Chrysler Group LLC vehicle models produced in North American with a stopper design was concluded. All other such vehicles were found to be acceptable, as Chrysler was not able to duplicate the concerned condition.
- The suspect period was determined as July 1, 2013 (Start of Production) through December 10, 2013 at Saltillo Van Assembly Plant by the implementation of a redesigned 75 mm over-mold rubber stopper to replace the original 56 mm diameter hard plastic stopper.
- As of January 23, 2014, Chrysler identified 0 CAIRs, 0 VOQs and 0 field reports related to this issue.
- As of January 23, 2014, Chrysler is unaware of any accidents or injuries potentially related to this issue.
- On January 28, 2014, Chrysler decided, through the Vehicle Regulations Committee, to conduct a voluntary safety recall.

573.6(c)(7): Information Used in Determination of a Noncompliance

N/A

573 REPORT FOR CHRYSLER GROUP LLC

Page 3

573.6(c)(8)(i): Description of Remedy

Chrysler will conduct a voluntary safety recall to replace the original 56 mm diameter hard plastic stopper with a 75 mm over-mold rubber stopper.

Chrysler has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, Chrysler, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

573.6(c)(8)(ii): Dealer and Owner Communication

Chrysler estimates it will notify dealers and owners in March 2014.

573.6(c)(10): Submission of Recall Communications

Chrysler will provide representative copies of the dealer and owner letters to NHTSA's Recall Management Division when available.

573.6(c)(11): Manufacturer's Campaign Number

Chrysler has assigned recall number P02 to this action.

Sincerely,



Kristin J. Kolodge

Product Investigations and Campaigns Senior Manager

cc: Frank Borris, NHTSA