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February 3, 2014

Ms. Nancy Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attention: Recall Management Division (NVS-215)
1200 New Jersey Avenue, SE
Washington, DC 20590

RE: 2013 MY Mitsubishi Outlander Sport Driver Side Seat Mounted Airbag

Dear Ms. Lewis:

Mitsubishi Motors North America, Inc. (MMNA) submits this Defect Information Report (DIR) pursuant to 49 C.F.R. Part 573.6 - Defect and Noncompliance Responsibility and Reports. This DIR contains details of a potential defect relating to motor vehicle safety involving the driver side seat mounted airbag installed on certain 2013 MY Mitsubishi Outlander Sport vehicles equipped with leather seats.

MMNA is unaware of any injuries and/or accidents related to this issue.

The subject vehicles were manufactured and distributed in the United States by MMNA.

If you have any questions or need any additional information, please let me know.

Sincerely,

Mark Chaffin
Vice President, Fixed Operations
Mitsubishi Motors North America, Inc.



Sec 573.6 (c) (1) Manufacturer's Name

Mitsubishi Motors North America, Inc.

Sec 573.6 (c) (2) - Vehicles Potentially Containing the Defect

Certain vehicles equipped with leather seats of the following model year and manufacturing period:

Make	Line	Model Year(s)	Manufacturing Period
Mitsubishi	Outlander Sport	2013	July 20, 2012 – May 29, 2013

Sec 573.6 (c) (3) - Total Number of Vehicles

Vehicle Line	Number of Vehicles
Outlander Sport	733

Sec 573.6 (c) (4) - Approximate Percentage of Vehicles Actually Containing the Defect

The approximate percentage of vehicles that may experience the subject condition is unknown.

Sec 573.6 (c) (5) - Defect Description

The wire for the driver side seat mounted airbag may have been improperly routed during the leather seat cover installation process. As a result, the driver side seat mounted airbag wire may interfere with the seat height adjustment mechanism when it is adjusted downward. This interference can damage the driver side seat mounted airbag wire, which will result in illumination of the SRS airbag warning lamp. Subsequent to illumination of the SRS airbag warning lamp, if the vehicle were to be involved in a collision, the driver side seat mounted airbag may not deploy, possibly increasing the risk of injury.

Sec 573.6 (c) (6) - Chronological Summary of Events Leading to Determination

On May 23, 2013, MMNA identified the first incident of a damaged driver side seat mounted airbag wire in a vehicle with port-installed accessory leather seat covers and immediately began an investigation. MMNA found that the driver side seat mounted airbag wire was improperly routed and became damaged when the seat height was adjusted downward. MMNA then began an investigation of the port processor's leather seat cover installation procedures.

On May 30, 2013, MMNA and the port processor completed its investigation and analysis of this issue. The root cause of the failure was the result of an improper driver side leather seat cover installation by an insufficiently trained temporary worker. A corrective action report was issued and countermeasures were immediately enacted to train all workers on proper leather seat cover installation procedures. Additional quality control and sign off processes were also implemented. MMNA also conducted a yard audit,

determined that no other vehicles were subject to this condition and began closely monitoring the field situation for any other occurrences.

From June to November 2013, a total of three complaints of SRS warning lamp illumination resulting from a damaged driver side seat mounted airbag wire were received from the field.

On December 18, 2013, MMNA contacted Mitsubishi Motors Corporation (MMC) for its technical assessment to determine the appropriate type of field action for this concern.

On January 29, 2014, MMC decided that field action was necessary and advised MMNA to conduct a safety recall in the United States.

Sec 573.6 (c) (8) - Proposed Remedy Description, Reimbursement, and Notification Schedule

Owners of all affected vehicles will be notified and encouraged to bring their vehicles in for an inspection. Dealers will inspect the driver side seat and determine if the seat mounted airbag wire is routed correctly. If the wire is routed incorrectly, the dealer will re-route the wire. If the wire is damaged, the dealer will replace the seatback assembly. This repair will be completed free of charge. Owners seeking reimbursement for any expenses associated with this recall will be directed in the notification letter to contact Mitsubishi Customer Relations for instructions on how to apply for a refund.

MMNA is working internally to determine the dealer and customer notification dates and will update accordingly.

Sec 573.6 (c) (11) - Manufacturer's Campaign Number

SR-14-001